

Executive Director
James Mueller, PE

Executive Director Report
November 25, 2025
Board Meeting

Commissioners

Rigo Sanchez, President, Passaic
Gerald Friend, Vice President, Clifton
Carmen DePadua, Treasurer, Paterson
Ruby N. Cotton, Secretary, Paterson
Jeffrey Levine, Commissioner, Paterson
Deborah Rizzi, Commissioner, Clifton
Ronald Van Rensalier, Commissioner, Passaic

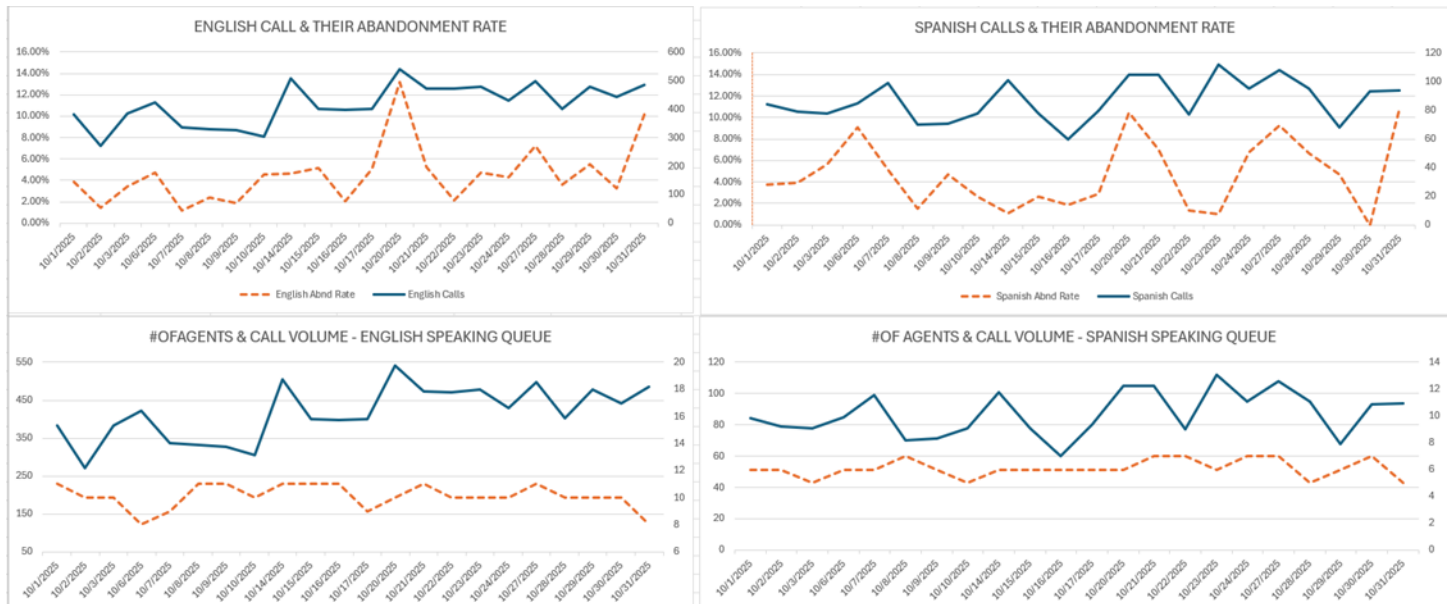
1) Operational Issues and Highlights

Bunker Hill 42" Transmission Main Replacement – On September 25, 2025 a leak was spot-repaired on the 120-140 old, 42" transmission main located at *E.5th and Wood* in the Bunker Hill section of Paterson by PVWC's emergency contractor, *JF Creamer*. This location had a similar leak about 10 years ago. Given the criticality of the main and the condition of the pipe, PVWC directed the contractor to replace approximately **135 linear feet** of the old main with new **42" ductile iron pipe (DIP)** along with a **new 42" butterfly valve and new access tee**. Isolating the line proved to be extremely difficult with multiple line stop locations attempted until finally the main was isolated. Replacement work was initiated on 11/5 and completed by 11/13. **Costs through 11/14 totaled \$532,320** but subcontractor and material costs are still pending. The **total costs** will likely be in the **\$1M - \$1.5M range**. A larger capital replacement project is being planned for a much broader replacement program in this area. This will be budgeted for over the next 5 years as part of the new budget submittal.

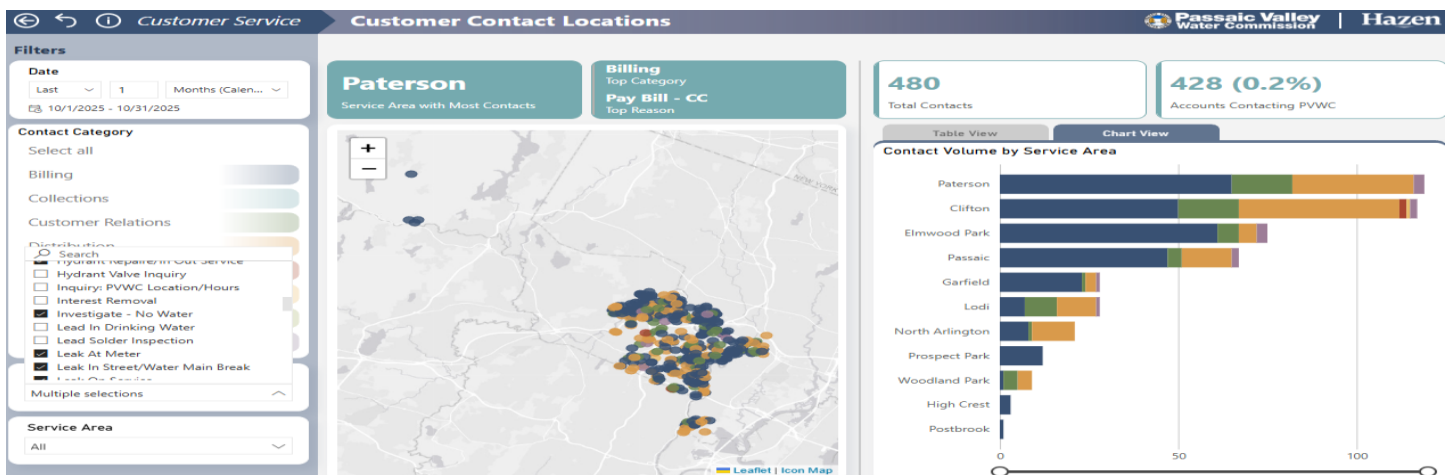


Customer Service

- 246 Market St. Paterson from the top delinquent list - we were able to disconnect the property and received **\$10,000.00** with a signed 6-month payment plan.
- 971 E 24th St, Paterson also from the top delinquent list; we were able to collect **\$20,000.00** and provided a 6-week extension for the balance since they defaulted with their prior payment plan.
- Our high call volumes are primarily due to payment-related calls and increased use of our new Paymentus Agent IVR system. Customers attempting to make payments through the portal are experiencing difficulties and are choosing to return to an agent. Each time they opt back into the queue, it registers as a new incoming call, which increases our overall call volume. This also impacts our abandonment rate. When customers decide they do not want to wait and use the option to return from the agent IVR to speak with a Representative, it is counted as another call. If they then hang up instead of waiting, the system records it as an abandoned call.



- Our other reasons for high calls starting around the 20th have been due to the lead letters sent to Lodi and North Arlington.
- We had **10** new service applications and **17** additional meter requests. Total amount collected was **\$62,261.00**
- Our end-of-call survey shows **Nicole Iurato** and **Michelle Brown** scoring the highest with a 3.1 out of 5.
- There were 746 inbound emails and 1,000 outbound emails.
- Our **Customer Service Week** (10/6 – 10/10) was a success and the team building exercises were appreciated and requested to do more frequently.



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- Since April PVWC has collected \$17,871 through the SHARES customer assistance program across 100 accounts for an average of \$179 per account.

Pumping & Power

Key activities and metrics are shown below:

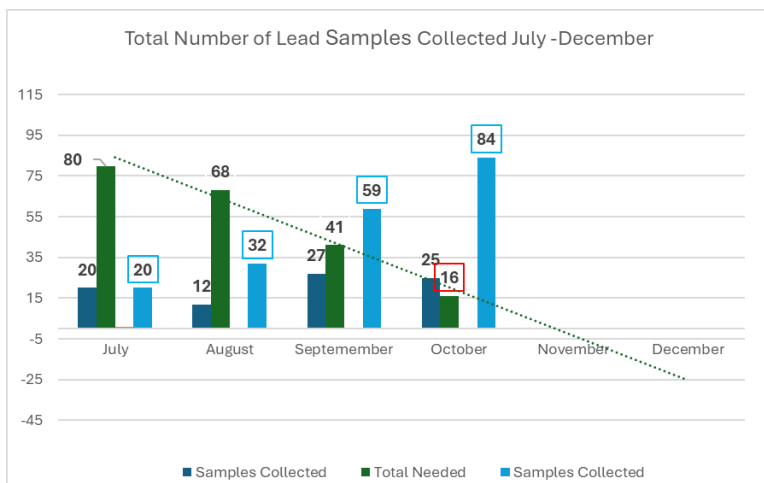
- Assisted in the response to the water main breaks in Paterson and Woodland Park.
- Exercised the 4 emergency generators under full Little Falls site electric load.
- PVWC had 1 day this month where the system draft was over 100 MG.
- Inspected 3 of our dams with representatives of the NJ Dam Safety Section. The dams included Great Notch Dam, New Street Dam, and Beatties Mill Dam.
- Initiated the preparation of an Excel Spreadsheet which tracks Pump Station flows, pressures, elevations, and associated data.

Monthly Pumping & Power Metrics						
Date	Interconnection Flow (MG)	Total Monthly Volume (MG)	Monthly Average (MG)	Max Day Volume (MG)	Wanaque Flow (MG)	Filter Plant Flow (MG)
1/31/2025	95	2,341.13	75.52	86.05	1,175.90	1,165.23
2/28/2025	35	2,221.34	79.33	90.43	1,052.40	1,168.94
3/31/2025	228	2,590.52	83.57	92.23	952.10	1,638.42
4/30/2025	200	2,469.71	82.32	87.3	912.20	1,557.51
5/31/2025	0*	2,421.62	78.12	86.97	961.8	1,459.82
6/30/2025	0*	2,593.44	86.45	102.16	1,019.80	1,573.64
7/31/2025	0*	2,970.57	95.82	108.88	1,162.00	1,808.57
8/31/2025	31	2,998.67	97.73	113.55	1,183.90	1,814.77
9/30/2025	11	2,774.35	92.48	100.87	1,055.90	1,718.45
10/31/2025	0	2,615.90	84.38	100.47	982.68	1,633.22

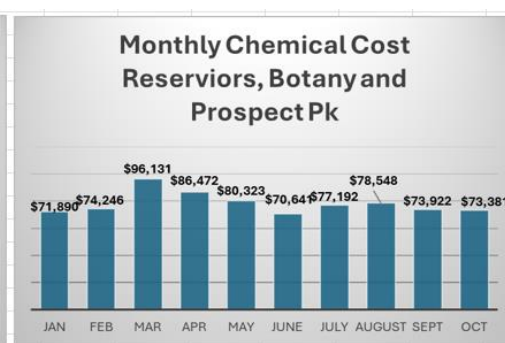
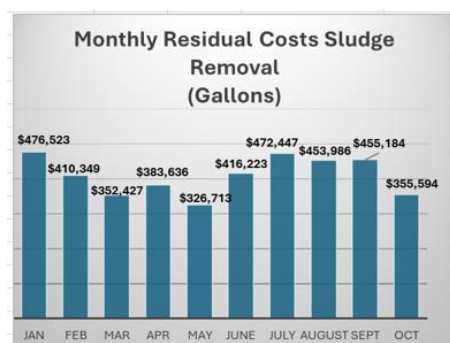
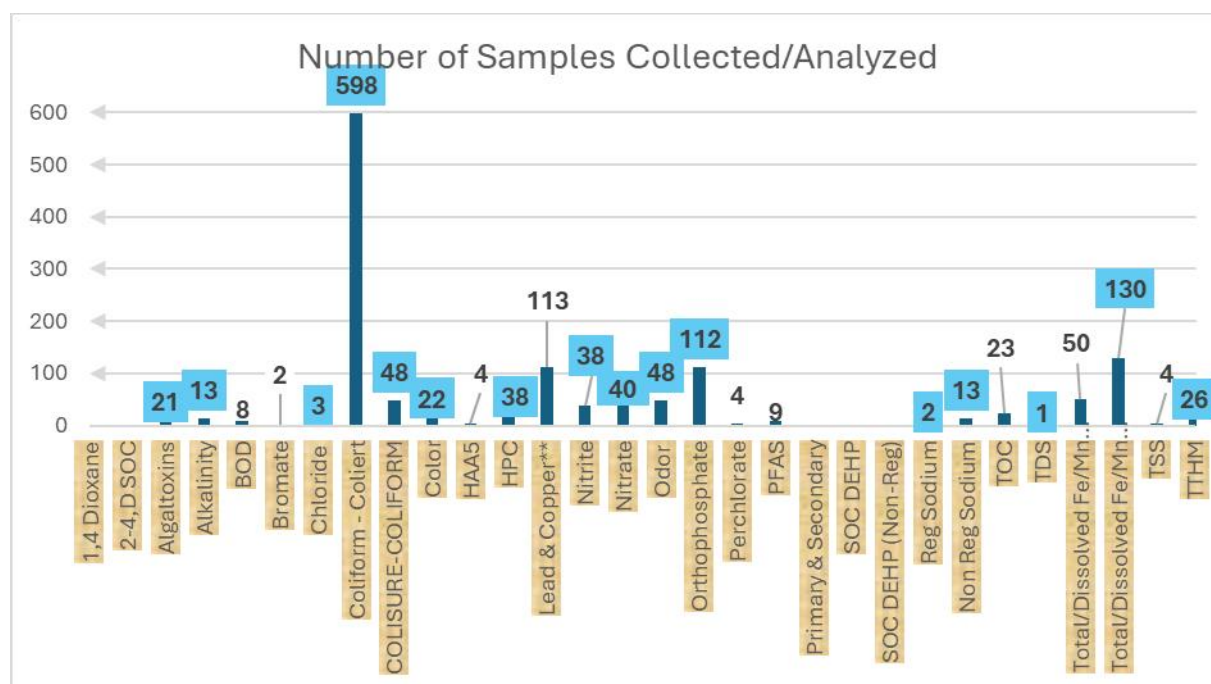
**The interconnections were not utilized this month.*

Purification/Laboratory

- Interviewing for water samplers, Water Treatment Plant Operator, Sr. Lab Techs and Chem 1.
- All filters met the SWTR requirements. Combined filter effluent turbidity met the SWTR requirements.
- Combined filter effluent turbidity (CFE) met the SWTR requirements.
- Ozone contractors achieved IR (Inaction Ratio) for entire month
- Distribution system met SWTR requirements.
- The Treatment Plant met the following State regulatory requirements for the SWTR:
 - Chlorine Disinfection (microbial inactivation) (For CFE)
 - Ozone Disinfection (Log Inactivation) (% of microorganisms removed)
 - Filtration (Turbidity) (For CFE & Filters)
- Total amount of rain: 5.04 inches
- Total Lead & Copper samples collected: Goal = 100 / Collected = 84



Lab Report			
Date	Total Samples Collected		
	In-House	Outside	Total # of Positive Coliforms
1/31/2025	1146	36	0
2/28/2025	1132	93	0
3/31/2025	1086	70	0
4/30/2025	1123	98	0
5/31/2025	1207	127	0
6/30/2025	1210	134	0
7/31/2025	1078	62	0
8/31/2025	1162	90	2
9/30/2025	1107	52	0
10/31/2025	129	147	1



Information Technology

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- PVWC Enterprise Reference Date Architecture near complete.
- Regular Hours = 859.33; Overtime Hours = 115.75; % of Overtime = 22%
- SharePoint
 - 3 new sites created
 - 141 total sites
 - 13 active sites
 - 216,736 files are being hosted on SharePoint
- **Document Management System:**
 - Permission to advertise approved during September board meeting.
 - Accomplishments:
 - Reviewed updated RFP. Carolyn will request that Lisa add any required document to RFP.
 - - RFP Scope & Tech req. feedback received.
 - Upcoming Milestones:
 - RFP Distribution 10/27/25
 - Submission Deadline 1/9/26
 - Board Meeting 2/25/26
 - Financial Summary: Total Budget \$59,700.00
 - Total spend to date \$31,020.00
 - Remaining Budget \$28,680.00

Maintenance

Date	Monthly Maintenance Metrics	
	Work Orders	
	Initiated	Completed
1/31/2025	109	152
2/28/2025	128	125
3/31/2025	148	127
4/30/2025	131	131
5/31/2025	153	128
6/30/2025	107	107
7/31/2025	144	138
8/31/2025	153	141
9/30/2025	150	123
10/31/2025	153	134
Total	1,376	1,306
Annual Metrics	94.9%	
Metric Description	% Complete	

- The maintenance department continues to perform corrective and preventative maintenance on the Little Falls Water Treatment plant and the Distribution system.
- Quarterly meetings have been scheduled with Maintenance, Purification and Pumping to review CMMS work order information and discuss ways to optimize operations, preventative/corrective maintenance, and inventory control.
- On November 18, 2025 the Executive Director went into the field with Electrical group led by supervising electrician, **Tom Nowak**; Asst Supervisor, **Joel Toro**; senior electricians, **Jose Lopez** and **Russ Gaetano**; and electrician helper **RJ Allen**. Their skill and dedication allow us to perform wide-ranging types of work with inhouse staff including elevating electrical equipment from the main pumping station basement to the first floor, wiring up and installing instrumentation of the new heating systems, installing a new UPS with back-up generator connections, and replacing 25-year-old VFDs. It is a special group and their energy (no pun intended!) and commitment to quality and safety is inspiring.



Purchasing

Below are the metrics for the Purchasing department.

Monthly Purchasing Metrics														
Date	Active Contracts					Field Purchase Orders					Purchase Orders			
	Chemical	Construction	Professional Service	Procurement	Awarded	Invoiced	Cancelled	Awaiting Invoicing	Awaiting Approval	Reserved	Invoiced	Cancelled	Awaiting Receipt	Contract Related
1/31/2025	10	29	126	10	1	291	2	24	22	54	19	0	91	13
2/28/2025	10	29	126	10	4	258	4	14	23	95	16	1	52	4
3/31/2025	10	29	126	12	10	222	2	5	12	14	17	3	40	6
4/30/2025	10	29	126	10	11	195	1	9	19	108	12	0	43	7
5/31/2025	10	29	126	10	9	215	2	7	9	39	11	1	21	14
6/30/2025	10	29	126	10	4	204	2	13	12	58	11	0	29	11
7/31/2025	10	29	126	10	6	226	6	13	33	3	19	3	33	9
8/31/2025	10	29	126	10	0	228	3	5	24	33	13	0	44	6
9/30/2025	10	29	126	10	11	196	4	5	23	15	20	0	39	0
10/31/2025	10	29	126	10	8	211	5	16	23	16	14	0	42	8

Purchasing is in the process of setting up an online e-bidding system that we hope to start implementing in Q1/Q2 2026. This system should make the process of producing bid specifications, managing addenda, and widening the potential bid pool, a much less labor intensive process.

Organizational Development and Human Resources

- There have been 2 new hires since the last board meeting.
- Below are the monthly metrics:

ODHR Metrics															
Date	Monthly													Year to Date	
	# Vacancies	# Job Postings (Internal)	# Job Postings (External)	# Job Applications Received	# Interviews	Salary Increments	90-Day Increments	Out of Title Pay	Intern Hire/Rehire	Commissioner Onboarded	Promotions/ Advancements	Lateral Title Change	# New Hires	# Separations	
1/31/2025	3	3	2	5	9	25	3	2	1	1	1	3	2	3	
2/28/2025	49	2	2	16	4	11	0	0	0	0	4	3	2	6	
3/31/2025	48	3	3	4	2	12	0	0	0	0	0	0	0	1	
4/30/2025	46	8	5	5	5	14	1	0	1	0	2	0	3	3	
5/31/2025	48	2	3	4	7	13	0	0	2	0	2	10	2	1	
6/30/2025	48	2	4	35	16	15	0	0	4	0	1	0	2	1	
7/31/2025	48	3	1	36	7	10	3	0	2	0	3	0	2	2	
8/31/2025	48	7	4	32	4	13	0	0	0	0	0	0	1	0	
9/30/2025	49	2	4	51	14	9	2	0	0	0	6	1	0	1	
10/31/2025	50	3	2	36	19	9	2	0	0	0	5	0	2	1	

NEW HIRES			
Names	Start Date	Department	Title
Charlie Reyes	11/10/2025	IT	Sr. Tech MIS
John Delorenzo	11/17/2025	Maintenance	Sr. Maintenance Repairer Welder

Communications & Intergovernmental Coordination

- **Press Releases:** 0 press releases were published in October 2025
- **Rave:** 0 new users.
- **Critical Mention:** Passaic Valley Water Commission was mentioned **14** times (TV/Online/Print) in the media in October 2025 – sentiment of mentions was mostly positive and/or neutral.

Communications Metrics														
Date	Rave Notifications										Social Media			
	Paterson	Passaic	Clifton	Prospect Park	Lodi	N Arlington	Woodland Park	W Milford	Garfield	*Miscellaneous	Facebook	Instagram	X	LinkedIn
1/31/2025	13	1	10	0	4	1	0	0	0	0	43	44	42	5
2/28/2025	2	0	3	0	1	1	0	0	0	0	17	16	14	4
3/31/2025	2	1	0	0	0	0	0	0	0	5	8	7	6	1
4/30/2025	3	3	3	0	0	1	0	0	0	1	16	15	14	3
5/31/2025	1	1	1	0	1	2	0	0	0	0	13	12	10	3
6/30/2025	3	0	2	0	2	2	0	0	0	2	15	13	14	4
7/31/2025	4	0	2	0	2	1	0	0	0	2	22	22	22	6
8/31/2025	6	3	4	1	0	0	0	0	1	11	50	50	50	1
9/30/2025	0	3	1	1	0	0	0	1	0	5	17	17	17	3
10/31/2025	2	0	0	0	0	0	0	0	0	0	9	9	9	1

*Miscellaneous includes system maintenance notifications, PVWC closings for holidays, etc.

Distribution

Monthly Distribution Metrics									
Date	Hydrants			Main Breaks		Curb Boxes	Mark-outs		Meters
	Flushed	In-House Replaced	In-House Repaired	In-house Repaired	Contractor Repaired	# Excavated	Total	Emergency	Replaced
1/31/2025	1	0	0	49	3	0	1805	210	187
2/28/2025	0	0	10	15	1	58	1802	136	250
3/31/2025	126	4	16	5	0	81	1690	119	345
4/30/2025	113	4	1	9	0	99	1878	136	325
5/31/2025	556	2	34	4	0	107	1759	93	340
6/30/2025	636	1	16	4	0	114	1235	119	288
7/31/2025	548	6	27	3	0	99	1343	139	299
8/31/2025	2434	1	16	8	3	68	1395	136	350
9/30/2025	341	3	15	1	3	105	1706	129	338
Total	4,755	21	135	98	10	731	14,613	1,217	2,722
Annual Metrics	87.5%	0.4%	2.5%	16.6		1.1%	7.7%		4.0%
Metric Description	% of System-wide Hydrants			Annual # Breaks/ 100 miles of pipe		% System Total	% Emergency < 4 hour response		% System Total

PROGRESS UPDATE FOR ACTIVITIES OCCURRING IN OCTOBER 2025

- **New Service Line Applications and Pre-Application Tasks:**
 - Fire Flow Testing: The Department has conducted about 19 fire flow tests.
 - Zone Board Notices: The Department has received and reviewed about 45 public notices regarding the potential impacts of planned improvements on The Department's assets.
 - New Service Line Applications: The Department has received and reviewed 29 applications for new service lines.
 - Response to OPRA Requests: The Department has received and responded to 2 requests for information from the public.
- **Distribution and Storage Planning:**
 - A workshop has been scheduled for November 20 with B&V, Mott, Arcadis and all PVWC Department Heads to discuss prioritization of capital projects relating to PFAS treatment,

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- compliance with LT2 rule and other resiliency projects.
- A meeting took place on October 29th with PVWC and Arcadis and the consecutive systems to present the Commission's plan to bring its reservoirs into compliance with the USEPA Long-Term 2 Enhanced Surface Water Treatment Rule (LT2ESWTR). We requested input on their system's (1) current and future projected water demand including a copy of your system's latest storage waiver currently on file with the State of New Jersey Department of Environmental Protection, (2) capital improvement plans, (3) latest water master plan showing any projected areas of expansion and system growth between now and 2050, (4) change in interconnections with The Department. A copy of the presentation and meeting recording was forwarded to all parties.
- Arcadis and The Department continues to work with our outside counsel, Guido Weber, to finalize the consent decree with the DOJ /EPA with input from NJDEP.
- Arcadis is currently performing a pipe criticality assessment of The Department's major transmission mains based on the following risk factors: (1) valve spacing, (2) pipe characteristics, (3) impact to downstream customers (direct or wholesale), (4) other external factors. This simplified investigation will provide guidance that can incorporate critical locations into replacement planning.
- **PFAS Planning and Basis of Design:**
 - The site visits to Cape Fear took place on October 21 and 22 and were attended by Mansi Master and Wendy Simone.
 - B&V provided an updated proposal for the filter backwash equalization basins and proposed a strategy for immediate and future enhancements. Currently under review by Patrick Porcaro and Julie Alesandrelli.
 - A meeting took place on October 27 with the NJDEP, B&V / Mott and Cornwell to discuss obtaining EBCT approval for PFAS removal using GAC adsorption based on Cornwell's piloting test protocol. PVWC is waiting on decision from NJDEP team.
 - B&V provided the Market Research Report on October 6 for our review.
- **Network Management Readiness Assessment:** Esri's Utility Network (UN) replaces the legacy Geometric Network (GN) and provides a more intelligent, scalable, and integrated framework for managing our water system. Unlike the GN's geometry-based connections, the UN uses rule-based, attribute-driven connectivity, which allows us to model assets and operational behavior more accurately. The UN elevates GIS from a mapping tool to an enterprise asset management and operational intelligence platform. The GN is deprecated and no longer supported in ArcGIS Pro.
 - The GIS Group had a kickoff meeting with CyberTech on September 24 and a second meeting with the IT Department on October 10.
 - A meeting with EY took place on October 15 to discuss the GIS projects in greater depth. All documentation on these GIS initiatives were forwarded over to the PM with EY.
 - The IT Department created a Share Point folder for Cyber Tech to use to access all files required for them to conduct their assessment.

Finance

Below are the credit card revenues year-to-date and Paymentus metrics:

2025 Credit Card and EFT Revenue and Fees							
Month	Credit Cards				EFT		
	# Transactions	Revenue (\$)	Fee	%	Revenue	Fee	%
January	11,951	\$ 2,754,174.73	\$ 30,097.15	1.09%	1,854,612.98	15,311.86	0.83%
February	9,475	\$ 2,520,072.03	\$ 28,004.99	1.11%	1,872,838.07	14,985.83	0.80%
March	13,324	\$ 3,254,849.97	\$ 35,064.22	1.08%	2,199,760.67	14,059.83	0.64%
April	11,243	\$ 3,098,230.71	\$ 32,933.84	1.06%	2,144,837.80	17,086.26	0.80%
May	10,350	\$ 3,128,424.72	\$ 36,695.58	1.17%	2,186,702.94	15,426.38	0.71%
June	10,054	\$ 2,706,794.39	\$ 31,656.19	1.17%	1,741,269.56	17,361.53	1.00%
July	11,623	\$ 3,134,246.12	\$ 35,339.40	1.13%	2,102,789.13	13,557.73	0.64%
August	11,094	\$ 3,268,227.87	\$ 42,725.49	1.31%	2,383,932.04	16,732.51	0.70%
September	13,252	\$ 3,242,983.19	\$ 38,280.15	1.18%	2,162,383.11	18,982.60	0.88%
October	15,108	\$ 2,847,256.84	\$ 29,926.50	1.05%	1,761,501.48	1,838.90	0.10%
Totals	117,474	\$ 29,955,261	\$ 340,724	1.14%	20,410,627.78	145,343.43	0.71%

Paymentus Payment by Channels	# of Transactions	% of Customers	Oct '25 Revenue	*Fees	%
Window Cash Register Credit Card Payments	525	3%	\$ 156,938.17		
AAIVR (Customer Service Agent Assistance IVR)	2,128	14%	\$ 741,453.81		
IVR (24-hour Interactive Phone Payment System)	1,321	9%	\$ 312,462.47		
Advanced Payment Methods (incl. Apple Pay, Google Pay, Venmo, Paypal & Paypal Credit)	1,140	8%	\$ 257,970.78		
Online Credit Card Payments (Amex, Discover, MasterCard, Visa)	6,014	40%	\$ 1,697,771.57		
Online E-Check Payments	3,978	26%	\$ 1,441,618.72		
In-store Walmart Bill Pay	-	0%	\$ -		
Cash Bill Pay w/ Participating Retailer	-	0%	\$ -		
Oct '25 Totals	15,106		\$ 4,608,215.52		0.00%
Since Paymentus Go live date 9/25/2025 thru 11/12/2025	PAYMENTUS	% Cust. Register	CIS Active Customers		
Customers Registered in Paymentus	4,107				
Customers enrolled in Auto-Pay	2,236				
Total Customers Registered	6,343	8%	79,670		
Since Paymentus Go live date 9/25/2025 thru 10/14/2025	2,451	3%			
Registered Customer in Paymentu from 10/15/2025 thru 11/12/2025	3,892	5%			

* Fees are reflected on the 15th of the following month for prior month

2) ORGANIZATIONAL HIGHLIGHTS

In October, the PVWC halls were alive with spooky vibes, creative costumes, and candy-fueled joy as we celebrated Halloween!



On Saturday, November 15th, **Otilia Espino** and **Jory Bell** attended a Career Carnival called “All Careers Tour” hosted by Career Carnival for Kids, LLC at the Clifton Allwood Library attended this event.



We are also kicking off a new effort to bring more support, fun, connection, and team spirit to PVWC. We’ll be organizing regular gatherings—everything from wellness support initiatives, baseball games and trivia, holiday events, team-building activities, and other opportunities that give us a chance to relax, share and enjoy each other’s company inside and outside the office.

We also want to put together a [*Wellness and Social Committee*](#) to help plan and coordinate these events. [*If you’re interested*](#) in being part of the committee—or if you simply have an idea or suggestion you’d like to share—please reach out to [*Christine Vozzella*](#) (Executive Office); [*Yaxira Lopez*](#) (ODHR), and [*Marisah Potkalesky*](#) (Executive Office).

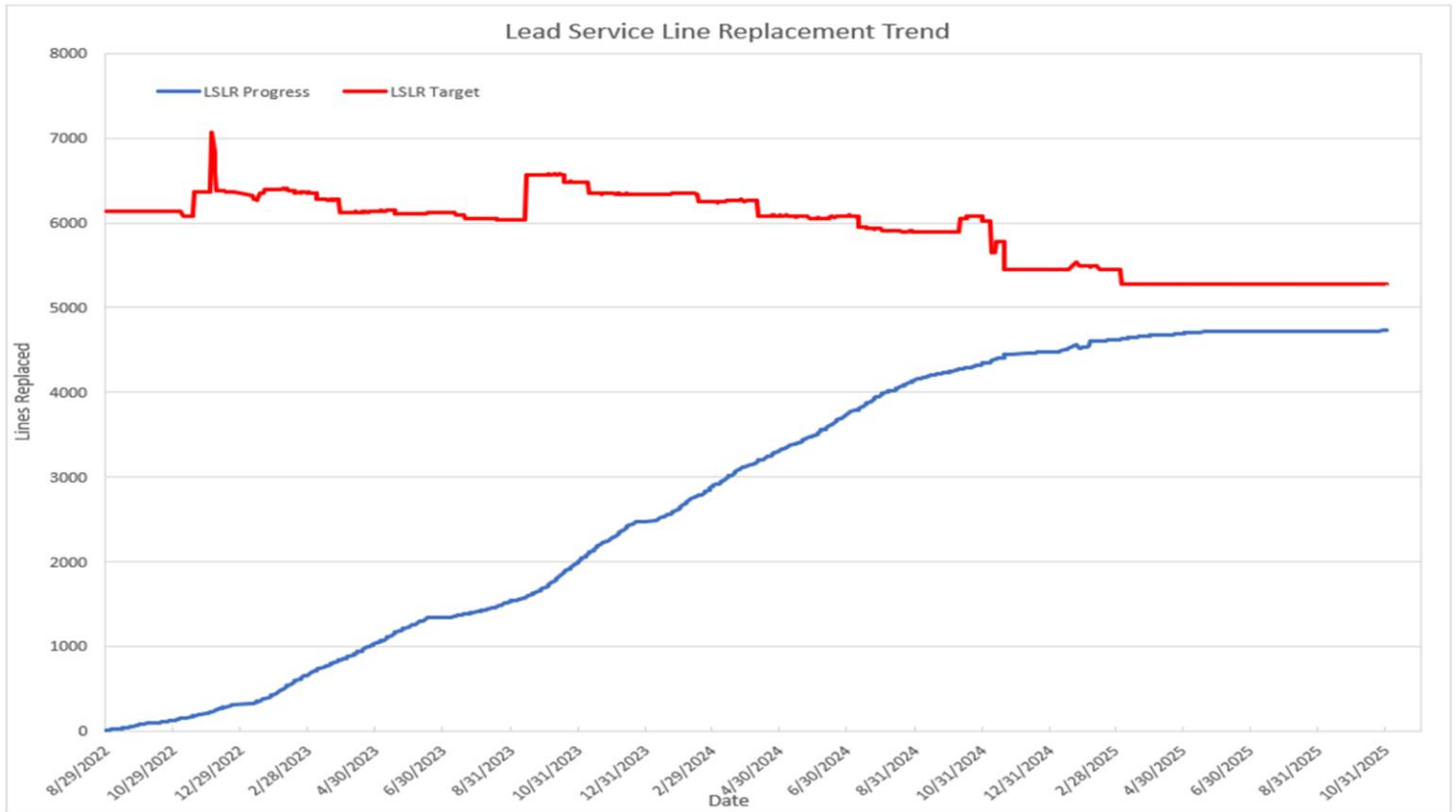
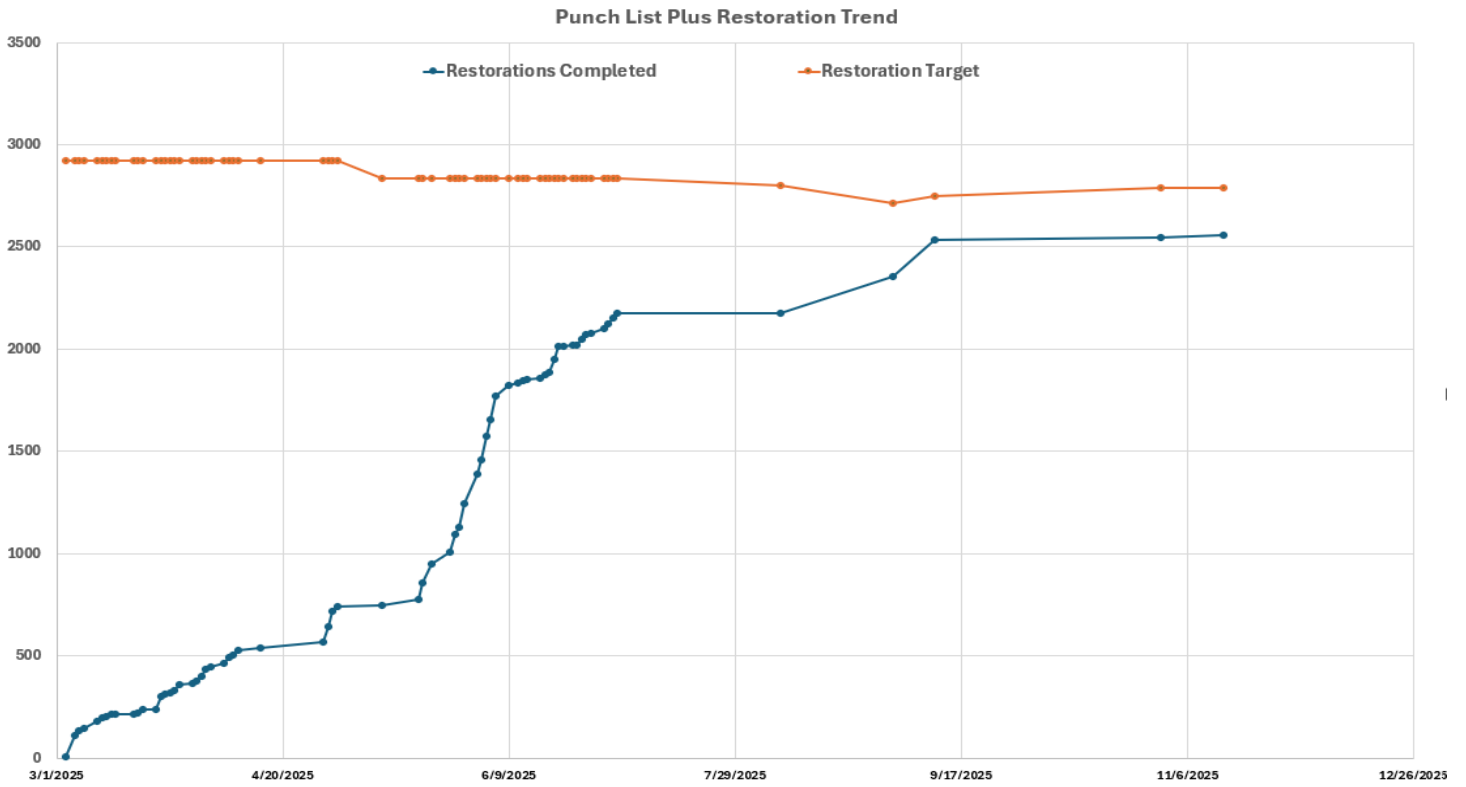
3) REGULATORY ISSUES

Lead Service Line Replacement Status:

The contract with Pacific Construction (Contract 22-B-8) started in July 2022 and the contract with CDM-Smith for CM and service line inspections began in the Spring. The overall program is estimated at \$36M and we have received a commitment of 77% principal forgiveness (\$27M) from the NJ I-Bank. The contract has expired as of October 31, 2025. There are 212 customer-owned lead service locations that were non-responsive to repeated PVWC and contractor outreach. Currently the inhouse distribution group is working on a plan to tackle these locations with support from other existing contracts as warranted.

Passaic Valley Water Commision
Lead Service Line Tracking Summary

	CLIFTON	PASSAIC	PATERSON	PROSPECT PARK	TOTAL
Inspections					
Remaining Unknowns LSLR Program ⁽¹⁾	6	7	12	1	26
Total Inspection Completed	740	449	484	38	1,711
<i>LSLR Inspection Lead Verified</i> ⁽²⁾	57	14	23	9	103
<i>LSLR Inspection Unable to Verify</i> ⁽³⁾	40	17	32	1	90
<i>LSLR Inspection, Non Lead Verified</i>	436	319	221	23	999
<i>Photo Submission, Non Lead Verified</i>	39	6	9		54
<i>Photo Submission, Lead Verified</i>	6		2		8
<i>Canvass, Non Lead Verified</i>	143	85	168	3	399
<i>Canvass, Lead Verified</i>	13	4	12	-	29
<i>Canvass, Unable to Verify</i>	6	4	17	2	29
Total Inspections Attempted by Address	1,653	968	900	130	3,651
Test Pit Program, Non Lead Verified	2,028	911	1,980	44	4,963
Test Pit Program, Lead Verified	224	99	213	8	544
% Found to Be Lead	10%	4%	8%	24%	8%
Replacements					
Contract 22-B-8 Remaining ⁽⁴⁾	44	33	131	4	212
Replaced Lead Service Lines	1,580	854	2,140	148	4,722
Decommissioned	1	9	29	-	39
% Complete	97%	96%	94%	97%	96%
Verified Non Lead by Test Pit	437	318	902	48	1,705
<i>Completed Pavement Restoration</i>	210	77	314	17	618
<i>Pending Pavement Restoration</i>	4	2	19	5	30
<i>Completed Sidewalk Restoration</i>	770	825	241	122	1,958
<i>Pending Sidewalk Restoration</i>	6	12	50	4	72
<i>Completed Lawn Restoration</i>	2,058	1,317	2,115	214	5,704
<i>Pending Lawn Restoration</i>	17	5	81	1	104
<i>Completed Interior Restoration</i>	449	244	828	24	1,545
<i>Pending Interior Restoration</i>	2	6	12	1	21
NON LEAD	20,771	7,249	20,549	972	49,541
Total	22,833	8,463	23,751	1,172	56,219



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4) Past Due Balances

- A summary table of *Past Due Balances* and the associated trends are provided below and on the next page. See Attachment A: Past Due Balance accounts greater than \$40,000. This summary only includes data through October 31, 2025.

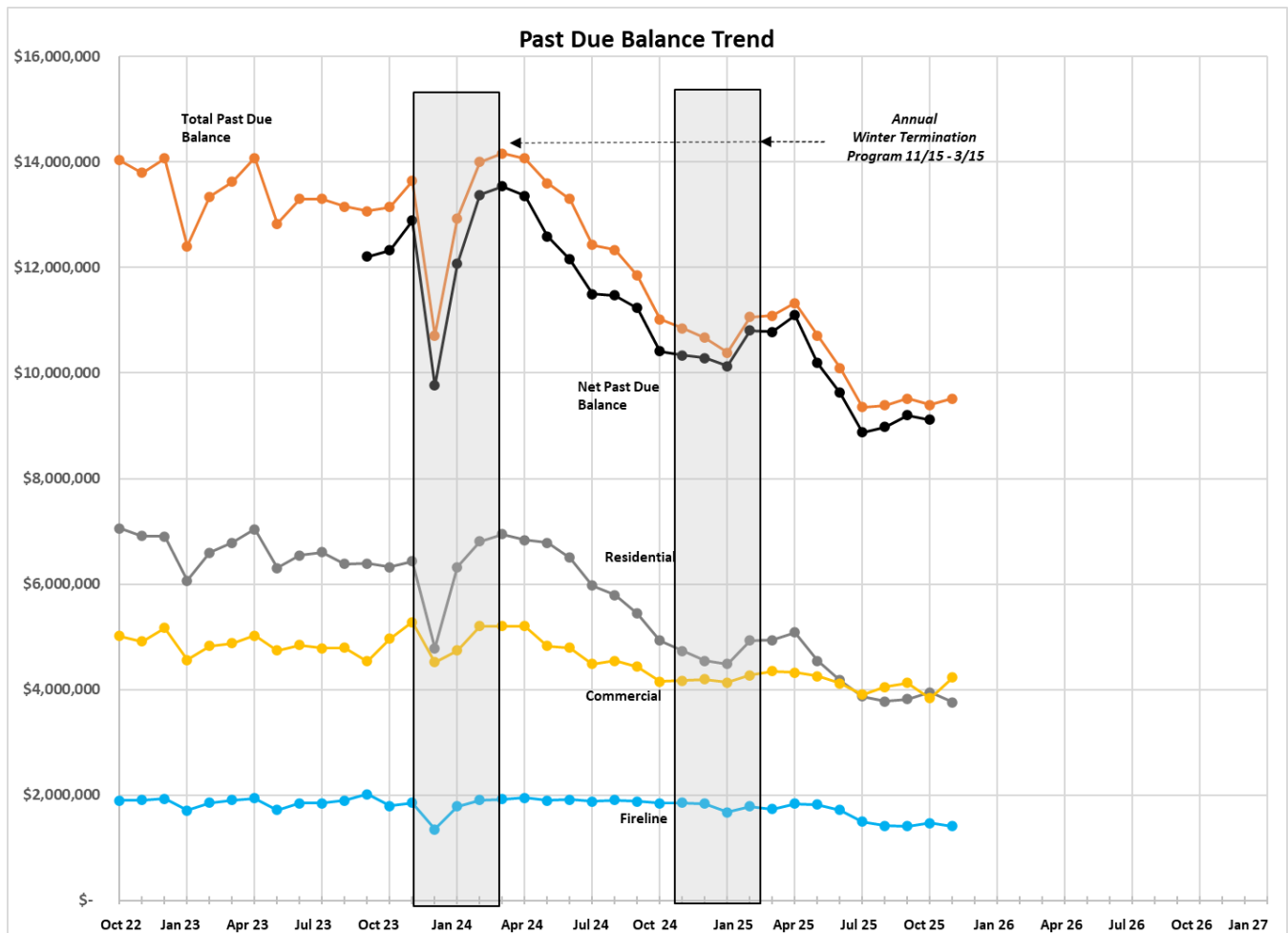
Note: Recently State legislation was approved that will implement a Summer Termination program prohibiting shutoffs of residential customers from June 16th to August 31st each year in addition to the pre-existing Winter Termination program.

Retail Sstem - Delinquent Account Summary (does not include EP & GF) (Excludes accounts that have no outstanding balalnce past 30-60 days)

Account Type	Amount	%\$	# Accounts	% Accounts	\$/Account
Residential	\$ 3,760,992.00	39%	9547	80%	\$ 394.00
Small Commercial <2"	2,271,492.00	24%	1587	13%	\$ 1,431.00
Fireline	1,408,930.00	15%	265	2%	\$ 5,317.00
Commercial up to 6"me	730,119.00	8%	313	3%	\$ 2,333.00
Industrial 6" & above	1,232,180.00	13%	82	1%	\$ 15,027.00
Municipal	114,405.00	1%	74	1%	\$ 1,546.00
Total	\$ 9,518,118.00	100%	11868	100%	\$ 802.00

Not delinquent (does not include EP & GF)

Account Type	Amount	%\$	# Accounts	% Accounts	\$/Account
Residential	\$ 8,708,175.00	54%	29191	84%	\$ 298.32
Small Commercial <2"	3,753,846.00	23%	3919	11%	957.86
Fireline	1,569,861.00	10%	1176	3%	1,334.92
Commercial up to 6"meter	865,016.00	5%	249	1%	3,473.96
Industrial 6" & above	1,153,786.00	7%	216	0.70%	5,341.60
Municipal	154,500.00	1%	86	0.30%	1,796.51
Total	\$ 16,205,184.00	100%	34837	100%	\$ 465.17



5) External Communications

- Annual meetings are held with the fire departments to work through hydrant issues and other infrastructure coordination/upgrades. These are currently being scheduled for 2025.
- Quarterly status meetings continue to be scheduled with the Mayors and/or key staff from the following retail systems. The meeting agenda covers the lead service line replacement program status, unauthorized hydrant access/misuse, LIHWAP and shutoffs. The meeting formats are adjusted accordingly.
 - a. Clifton – scheduled for 12/18/25
 - b. Passaic - in the process of being scheduled
 - c. Paterson – monthly meeting scheduled
 - d. North Arlington – scheduled for 12/15/25
 - e. Prospect Park – in the process of being scheduled
 - f. Lodi - in the process of being scheduled

Attachment A – Top Past Due Accounts greater than \$40,000

Bold Accounts indicate Past Due Balances greater than \$40,000.

Not bolded line items include other accounts associated with the Past Due Balance account.

Customer #	Account #	Account Status	Customer Name	Service Address	Town	Account Type	Collection Status	A/R Balance
0201763	159162	Active	EAST NEWARK CENTER, LLC	255 GRANT AVENUE	EAST NEWARK	Industrial- 6" & above	Disconnected	\$744,383.26
0273800	032470	Active	PB NUTCLIFF, LLC	811 ROUTE 3 EAST #2	CLIFTON	Industrial- 6" & above	Disconnected	\$194,319.19
0122967	069168	Active	MODA FURNITURE	125 SOUTH STREET	PASSAIC	Small Commercial- < 2'	Disconnected	\$137,665.20
125839	69140	Active	CONTEMPO REALTY, LLC	125 SOUTH STREET	PASSAIC	Final Notice (Notice 3)	Delinquent Letter (Notice 1)	\$2,869.98
0271903	118920	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$117,363.22
271903	118922	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$1,292.27
271903	118924	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$875.01
0255857	118924	Finalled	CORAL DYE & FIN. CORP	555 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$26,920.06
0255857	118922	Finalled	CORAL DYE & FIN. CORP	555 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$41,168.66
0255857	118930	Finalled	CORAL DYE & FIN. CORP	571 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$25,080.89
0122427	104492	Finalled	FABRICOLOR MFG. CORP	24 VAN HOUTEN STREET	PATERSON	Industrial- 6" & above	Collections Okay	\$102,261.79
0124761	101890	Active	PATERSON COMM. DEVELOPMENT	2 MARKET STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$100,618.09
0124657	105482	Active	CENTER CONTRACTING, CORP.	59-61 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$92,844.35
0125363	125152	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Fireline	Final Notice (Notice 3)	\$74,560.99
13297	125150	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Residential	Disconnected	\$12,555.21
0233821	105492	Active	PUTNAM DEVELOPMENT, CORP.	71 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$63,536.19
0121985	097234	Active	SHERMAN SCOTT	28 PIERCY STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$58,975.22
0037097	091970	Active	MOHAMMAD ODATALLA	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$57,517.63
0052917	101888	Active	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$51,073.69
52917	182732	Finalled	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$0.00
0272144	052704	Active	230 ROOSEVELT, LLC	234 ROOSEVELT AVENUE	LODI	Small Commercial- < 2'	Disconnected	\$45,655.46
0122307	075386	Active	680 BROADWAY CONDO ASSOC. INC.	680 BROADWAY	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$44,770.43
0322867	107152	Active	PATERSON PUBLIC SCHOOLS	780 11TH AVENUE	PATERSON	Municipal	Final Notice (Notice 3)	\$44,181.68
322867	107154	Active	PATERSON PUBLIC SCHOOLS	780 11TH AVENUE	PATERSON	Fireline	Final Notice (Notice 3)	\$18,817.15
0284525	106224	Finalled	2 WOOD ST. LLC.	2 WOOD STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$43,062.02
0295585	088316	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$123.53
0295585	121808	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$1,649.78
0289326	121806	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$958.33
0289326	088318	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$609.74
0290122	106352	Active	ALIUSTA DESIGN LLC	15-17 1ST AVENUE	PATERSON	Fireline	Final Notice (Notice 3)	\$42,782.44
0123849	053808	Active	PETRILLO TRUCKING	228 UNION STREET	LODI	Fireline	Final Notice (Notice 3)	\$42,733.47
0038787	053806	Active	PETRILLO TRUCKING	228 UNION STREET	LODI	Small Commercial- < 2'	Collections Okay	\$114.73
0331606	199492	Active	MARIDIA GARFIELD 99 URBAN RENEWAL, LLC	848 RIVER ROAD	GARFIELD	Small Commercial- < 2'	Collections Okay	\$42,320.71
0039905	077876	Active	PATHAM REALTY	83 CIANCI STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$42,027.69
0326876	030490	Active	MIKE AHDOOT	208 PIAGET AVENUE	CLIFTON	Fireline	Shut-Off List	\$41,340.75
0326876	030488	Active	MIKE AHDOOT	208 PIAGET AVENUE	CLIFTON	Small Commercial- < 2'	Collections Okay	\$222.44
0291130	062352	Active	ALEX PEREZ	39-41 LEXINGTON AVENUE	PASSAIC	Fireline	Final Notice (Notice 3)	\$41,260.63
0291130	062350	Active	ALEX PEREZ	39-41 LEXINGTON AVENUE	PASSAIC	Small Commercial- < 2'	Disconnected	\$1,027.30
0331785	115166	Active	GALLERY LINEN LLC	971 E 24TH STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$40,948.77
0166965	148224	Active	MARCAL PAPER COMPANY	456-544 RIVER DRIVE	ELMWOOD PARK	E-Residential	Collections Okay	\$40,882.39
0199785	159044	Active	MARCAL PAPER COMPANY	1 MARKET STREET	ELMWOOD PARK	Industrial- 6" & above	Collections Okay	-\$18,341.52
0316711	045092	Active	MARCAL PAPER COMPANY	15 RIVER ROAD	ELMWOOD PARK	Industrial- 6" & above	Shut-Off List	\$7,254.84
0316713	045094	Active	MARCAL PAPER COMPANY	15 RIVER ROAD	ELMWOOD PARK	Fireline	Final Notice (Notice 3)	\$2,762.73
0124351	089652	Active	JOSE RODRIGUES	127 MAIN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$37,070.38
0124351	089650	Active	DR RODRIGUEZ	127 MAIN STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$18,196.74
0123859	054740	Active	MAHMOUD ODATALLA	511 WESTMINSTER PLACE	LODI	Fireline	Final Notice (Notice 3)	\$35,335.01
0225491	054738	Active	FURINTIRE SIINGTURE	511 WESTMINSTER PLACE	LODI	Small Commercial- < 2'	Disconnected	\$7,054.83
0331958	185452	Active	PATERSON BOARD OF EDUCATION	202 UNION AVENUE	PATERSON	Fireline	Final Notice (Notice 3)	\$34,852.65
0331958	189620	Active	PATERSON BOARD OF EDUCATION	202 UNION AVENUE	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$0.00
0229869	098584	Active	MIKE'S GRILL	197 E RAILWAY AVENUE	PATERSON	Small Commercial- < 2'	Disconnected	\$32,559.76
0122277	121768	Finalled	CRISTANY PRINT WORKS	451 5TH AVENUE	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$29,491.82
0036931	092078	Active	MIKE ABUK	246 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$29,324.19
0249317	063746	Finalled	HANEEN'S, INC.	781-787 MAIN AVENUE	PASSAIC	Small Commercial- < 2'	Disconnected	\$28,871.04
0125669	063744	Finalled	781 MAIN IN	781-787 MAIN AVENUE	PASSAIC	Fireline	Collections Okay	\$24,991.82
0035455	119464	Active	RICHARD DAVENPORT	338-340 E 33RD STREET	PATERSON	Residential	Disconnected	\$28,470.51

* Dimitrijevic: settlement agreement reached and 1st payment received. Need to input payment & terms in system.

*Update is as of September, 2025

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