

Executive Director **James Mueller, PE**

Executive Director Report March 26, 2025 Board Meeting Commissioners

Rigo Sanchez, President, Passaic Gerald Friend, Vice President, Clifton Carmen DePadua, Treasurer, Paterson Ruby N. Cotton, Secretary, Paterson Jeffrey Levine, Commissioner, Paterson Deborah Rizzi, Commissioner, Clifton Ronald Van Rensalier, Commissioner, Passaic

1) Operational Issues and Highlights

PVWC held the AWWA NJ - 2025 SAC's Student Water Filter Building Competition on Saturday, February 22nd.
 Thank you to Zachary Miranda, Maya Barnes, Katharine McNaught, Alex Wells, Wendy Simone and CJ Mills for their help in organizing this great opportunity.



• Employee Appreciation Day was celebrated on March 7th at various location at our Clifton and LFWTP facilities with coffee, bagels and pastries. Special thanks to *L. Daniel Rodriguez (lead coordinator)*, *Sydel Cohen, Yaxira Lopez and Trish Benda in ODHR* for coordinating the day.



Distribution and Maintenance

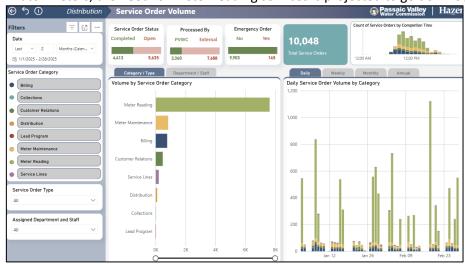
- The annual hydrant flushing program was scheduled to resume in March but is now on hold due to the ongoing
 drought conditions. We are still targeting quarterly flushing of known, localized problem areas to mitigate
 chronic recurring water quality issues. Progress on quarterly flushing can be tracked on the new PVWC website
 at PVWC.com.
- There were 16 water main breaks in February with 94% repaired with inhouse staff from Distribution. In the first two (2) months of 2025, we have experienced 68 water main breaks which is almost 60% of the water main break volume that we experienced for all of 2024 (2024 total: 116 breaks).
 - PVWC's distribution system is old with almost 60% of the system at or greater than 100 years of age by 2030. Other parts of the system were built out rapidly during and immediately following WWII and the quality of those unlined, cast-iron mains is suspect. There are other locations with single points of failure that are difficult to access. All these system characteristics result in vulnerabilities to water quality issues

				Monthly	Distribution I	Metrics			
		Hydrants		Main	Breaks	Curb Boxes	Mar	k-outs	Meters
Date	Flushed	Contractor Replaced/ Repaired	In-House Replaced/ Repaired	In-house Repaired	Contractor Repaired	# Excavated	Total	Emergency	Replaced
1/31/2025	1	0	0	49	3	0	1805	210	187
2/28/2025	0	0	10	15	1	58	1802	136	250
Total	1	0	10	64	4	58	3,607	346	437
Annual Metrics	0.0%	0.0%	0.2%	1	0.5	0.1%	8	.8%	0.6%
Metric Description	% of S	ystem-wide I	Hydrants		Breaks/ 100 of pipe	% System Total		ergency r response	% System Total

and/or water main breaks due to extreme cold-weather conditions and/or prolonged drought conditions that prevent thorough hydrant flushing activities due to the large volume of water wasted. Designs for the first phase of the PVWC water main

replacement program are being finalized to begin to address age and condition issues on an ongoing basis. Subsequent phases will roll-out annually to keep pace with system needs within appropriate funding levels to maintain the proper level of service. *Alex Wells*, Supervising Engineer is working with the Executive Director to finalize a master schedule of work for the next few years.

• There have been 10,048 service orders issued in Distribution for January and February 2025, 75% of which deal with meter reading that is handled through a service contract. With the planned capital replacement program of water meters, the need for meter reading services is projected to go down significantly and we are planning to



reading contract in the next few years. We are planning to replace 27,0000 meters through capital contracts over the couple of years with up to \$7M currently available annually as principal loan forgiveness covering up to 100% of the contract costs. This meter replacement program is included in the approved budget with 100% reimbursement expected through the State Water Bank

scale-back or eliminate the meter

principal loan forgiveness at project completion.

Customer Service

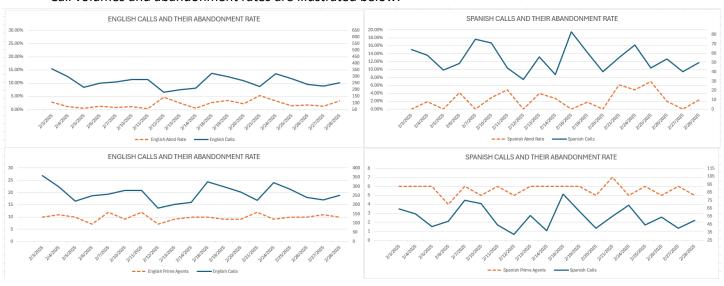
- A 3-question survey has been rolled out at the end of each customer call effective 3/4/25 so customers can
 proactively provide feedback on their experience. Data will be compiled each month and summary results will
 be provided in future monthly Executive Director reports.
- The Hazen dashboards for logged call types have been active since late November 2024 and are invaluable to



document customer issues and specific operational conditions. In February 2025 there were 5,326 logged calls which was 89% of all calls received. This has increased from the 2024 average of 80% logged calls. The overall accuracy of the call-categorization has increased as well due to interactive sessions with Maria Malfa and customer service staff to review the dashboard results. Other PVWC departments have access to the dashboards to

facilitate information sharing and communications when issues occur in the distribution system impacting customers.

- While paying the bill continues to be the main reason customers call, there was a spike in customer complaints in February from Lodi due to low pressure/discolored water complaints. This occurred when the PVWC interconnection with Veolia was activated to transfer water to Veolia due to ongoing drought conditions and major issues with the NJDWSC aqueduct limiting normal operations on their end.
- Call volumes and abandonment rates are illustrated below:



Pumping & Power

Attended the monthly DEP Drought Warning meetings with State-wide water providers.

- Assisted Veolia Water by starting a transfer of 10 MGD during the drought.
- Assisted NJDWSC by maintaining our daily draft at 30 MGD during the drought.
- Exercised the 4 emergency generators under full Little Falls site electric load.

	M	onthly Pumping	& Power M	etrics	•	
Date	Interconnection Flow (MG)	Total Monthly Volume (MG)	Monthly Average (MG)	Max Day Volume (MG)	Wanaque Flow (MG)	Filter Plant Flow (MG)
1/31/2025	95	2,341.13	75.52	86.05	1,175.90	1,165.23
2/28/2025	35	2,221.34	79.33	90.43	1,052.40	1,168.94

Purification

- All filters met the SWTR requirements. Combined filter effluent turbidity met the SWTR requirements. Ozone contactors achieved inactivation ratio. Distribution system met SWTR requirements.
- The costs for chemicals and residuals in 2024 was \$12.9M with 69% of this cost attributed to residuals hauling (29%); caustic pH control (20%); and ferric polymer (20%). Costs in 2024 had already increased by 17% compared

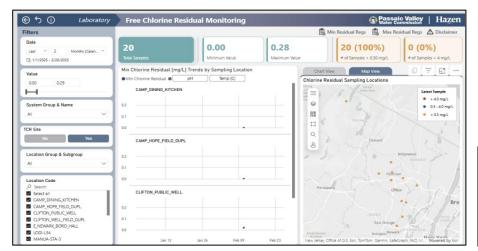


to 2023. With the current economic climate and the possibility of prolonged trade wars and import/export tariffs, prices can be expected to spike and/or delivery times may increase. Vendors may be looking for relief or new contracts may cost considerably more. This is something we will continue to monitor closely and work to limit PVWC liability through enforcement of

existing contract provisions, evaluation of new contract durations, price adjustments if justified per contract terms, assessing benefits of contract extensions and market outreach to increase competition as applicable.

Laboratory

The lab has processed 670 free chlorine samples in January and February 2025 with 20 samples below the future



0.3 mg/l minimum value expected to take effect in 2026 and 11 below the existing minimum of 0.2 mg/l. We are evaluating the feasibility of installing stand-alone water sampling stations directly on the PVWC water mains so we are sure it is a representative sample of the water PVWC provides.

	La	b Report							
	Total Samples Collected								
Date	In-House	Outside	Total # of Positive						
			Coliforms						
1/31/2025	1146	36	0						
2/28/2025	1132	93	0						

- There were no exceedances of coliform (pathogen indicator) standards in the distribution system during this time period.
- Interviewing for vacant positions:
 - Lab Tech; Water Samplers; Chemist 2; Chemist 3

Engineering

Planning and Modeling (Pat Porcaro, Chief Engineer Planning and Modeling)

- New Service Line Applications: There are currently 68 commercial applications under review with service lines sized between 2-10" in diameter 42 of the 68 are fire lines. Since 2023 PVWC has done 80-90 fire flow tests per year. There are another 75 smaller residential service line applications also under review.
 - A draft proposal has been developed to restructure the process for new service line applications. <u>Key issues include</u>: recouping PVWC costs not covered by the current flat fee approach; develop and enforce more formal standards for backflow prevention; initiate a formal process with applicable town planning Boards for PVWC review and approval for new infrastructure impacting PVWC assets and/or supply; and reorganizing workload for service line testing and bacterial sampling under inspection of PVWC.
 - Additional elements are being incorporated into the recommendations including categorizing the complexity of each application (low-med-high) corresponding to the PVWC time and effort for review and approval; capturing the time and effort of the pre-planning process before applications are formally submitted; including county work and municipal work in the tracking sheet; expanding our tracking of new or modified easement requests and assessing PVWC costs appropriately to third-parties for easement reviews. The final proposal will be presented to the Legal committee followed by the full Board anticipated over the next few months.
- **Distribution and Storage Planning**: Model license issues are being addressed with the IT department for the distribution system modeling effort. This is a key step for the comprehensive plan that PVWC is working on with Arcadis that is due to the EPA and NJDEP in 2027. Licenses are \$50,000 each and optimizing the cost between PVWC licenses and licenses already obtained by the consultant will be a key goal.
 - The initial list of distribution projects is being finalized to be further assessed for feasibility and criticality before Great Notch and New Street reservoirs are taken out of service. Once license issues are resolved and operational information is provided, more detailed modeling will commence.
 - A meeting has been scheduled with Newark later in March to begin more detailed coordination on capital planning for reservoir storage and distribution system improvements across the two water supply systems. Other workshops will be held in the future with contiguous water purveyors to coordinate sequencing of work.
- **PFAS Planning and Basis of Design:** A meeting was held with NJDEP to review the PFAS piloting results to date and discuss design standards. The preliminary recommended approach to comply with new PFAS targets finalized by EPA in April 2024 is to build gravity contactors that can be filled either with granular activated carbon or resin for ion exchange. The site will need to be reconfigured for the additional process contactors and intermediate pumping will likely be necessary. Increasing the flow capacity of the plant is also being discussed as well as alternative project delivery methods and the associated permitting process. We will be sharing all of our pilot data with the State as well as the Water Research Foundation (WRF) peer review input to assist with their understanding of the challenges PVWC faces. Funding through the State **Emerging Contaminants** category may be available and we will work NJDEP to allocate funds as appropriate.

Project Delivery - Distribution and Resiliency (Alex Wells, Supervising Engineer)

• Industrial Loop Upgrades – Advanced Work to Levine Project – Contract 22-B-7 (\$6.7M): The piping work on 21st Avenue and Totowa Avenue in Paterson has been completed. Instrumentation and Control work at the interconnection chambers is proceeding and electrical permits have been issued. Work is expected to be

- completed in the next two weeks so that we can begin the month-long testing period to confirm the connections are working as designed.
- Woodland Park (Garett Heights) Water Main Improvements and Interconnections Contract 25-PE-04 (Est. \$8-10M; cost-share TBD): Design documents are approaching 60 percent completion. A pre-planning meeting with the NJDEP to discuss funding options is being scheduled. Additional coordination meetings are planned to coordinate work with the County and Woodland Park and discuss cost-sharing.
- Water Main Replacements: A master schedule of the water main replacement projects planned for the next couple of years is being finalized. The areas that are designated for targeted flushing due to chronic, recurring water quality issues are being assessed as part of this schedule in terms of short-term improvements that may be warranted. At least two construction projects for each owner city are anticipated in the next year or so.
- **Restoration work:** There are currently 635 site restorations and 405 concrete restorations that are pending. Work has been paused since November due to weather and seasonal closures of concrete/asphalt suppliers. Work will ramp back up as plants reopen and we remobilize contractor resources.

Project Delivery - Treatment and Reservoirs (Julie Alesandrelli, Supervising Engineer)

- Levine storage tanks (\$41.8M): The process of finalizing the loan with NJDEP and the Water Bank is ongoing with documents submitted by PVWC that are under review by the State. The contractor is anxious to get started to lock in pricing and avoid potential increases from tariffs on imports/exports. The notice to proceed has not been established due to the ongoing loan closure process.
- Actiflo Upgrade Little Falls WTP Contract 24-B-25 (\$2.3M): Shop drawings have been submitted for an alternative supplier of Lamella tubes design approval is imminent. Once approved, an order for one (1) set of tubes will be placed for accelerated delivery expected in May 2025. Installation and upgrade of one tank will commence immediately once the tubes are onsite. The upgraded tank is expected to be in service by the Summer peak period which is critical to ensure stable operations through the peak flow period. Additional work on a 24" valve will also be performed within the next 2-4 weeks that will assist with flow distribution and mitigate loss of micro sand. The remaining three (3) tanks will be sequentially upgraded starting in the Fall 2025.
- **Residuals Upgrade (Est. \$30-40M):** Bids are due on April 3rd and there has been considerable interest from the contracting community. Bids may be high due to the current economic conditions.

Purchasing

- Purchasing continues to work with all departments to advance contracts, ensure contractor performance is
 documented, track payment processing, and coordinate monthly contracting needs and develop resolutions
 for Board approval. In addition, the *Buyer, Lisa Bresemann* is monitoring contracts and in touch with vendors
 to see how existing and future contracts may be impacted by import/export tariffs. This is something we will
 continue to monitor closely and work to limit PVWC liability through enforcement of existing contract
 provisions, evaluation of new contract durations, price adjustments if justified per contract terms, assessing
 benefits of contract extensions and market outreach to increase competition as applicable.
- Below are the metrics for the Purchasing department.

	Monthly Purchasing Metrics													
Active Contracts				Field	d Purchase O	rders	Purchase Orders							
Date	Chemical	Construction	Professional Service	Procurement	Awarded	Invoiced	Cancelled	Awaiting Invoicing	Awaiting Approval	Reserved	Invoiced	Cancelled	Awaiting Receipt	Contract Related
1/31/2025	21	35	101	13	7	259	14	12	2	91	38	1	47	11
2/28/2025	10	29	126	10	4	258	4	14	23	95	16	1	52	4

Maintenance

Monthly	Maintenar	nce Metrics					
Date	Work Orders						
Date	Initiated	Completed					
1/31/2025	109	152					
2/28/2025	128	125					
Total	237	277					
Annual	1	16.9%					
Metrics	1	10.9%					
Metric	٥/ ٥	amplete					
Description	<i>%</i> €	omplete					

• The maintenance department continues to perform corrective and preventative maintenance on the Little Falls Water Treatment plant in advance of the Summer peak flow season.

Organizational Development and Human Resources

• Several departments have received budget approval to fill current vacancies. Human Resources will work closely with each department to efficiently post for these positions. This initiative aims to ensure we attract the right talent while also creating opportunities for internal growth and promotions.

						•	ODHR Metri	cs	•					
			Monthly										Year	r to Date
Date	# Vacancies	# Job Postings (Internal)	# Job Postings (External	# Job Applications Received	# Interviews	Salary Increments	90-Day Increments	Out of Title Pay	Intern Hire/Rehire	Commissioner Onboarded	Promotions/ Adancements		# New Hires	# Separations
1/31/2025	3	3	2	5	9	25	3	2	1	1	1	3	2	3
2/28/2025	49	2	2	16	4	11	0	0	0	0	4	3	2	6

Communications & Intergovernmental Coordination

88 new users signed up for RAVE. **7** alerts were sent out in February 2025. **51** social media posts were published across our four (4) platforms: Facebook, Instagram, X, and Linked In.

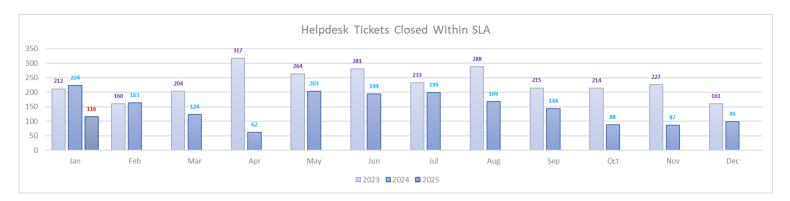
	Communications Metrics												
	Rave Notifications									Social Media			
Date	Paterson	Passaic	Clifton	Prospect Park	Lodi	N Arlington	Woodland Park	W Milford	*Miscellaneous	Facebook	Instagram	х	LinkedIn
1/31/2025	13	1	10	0	4	1	0	0	0	43	44	42	5
2/28/2025	2	0	3	0	1	1	0	0	0	17	16	14	4

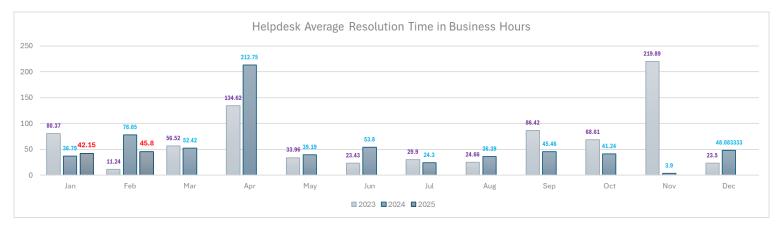
- 2 press releases were published in February:
 - o 2/13 Year-In-Review
 - o 2/21 PVWC Launches New Website
- Critical Mention: PVWC was mentioned 30 times in the media between February 1, 2025 March 1, 2025 sentiment of mentions was mostly positive. There was an article in Jersey.com regarding the year-in-review that highlighted key work being accomplished and water rate increases needed to support the needs of the system.
- Community Engagement
 - Passaic Council Meeting Update on LSLR program and other projects (02/04/2025)
 - North Arlington water main replacements meeting (02/07/2025)
 - AWWA NJ Conference presenters are Jim Mueller, Alex Wells, Bryan Frierson and Rony Francisco (03/18/2025-03/21/2025)

- NJ Shares Press Conference (04/02/2025)
- Levine Reservoir:
 - Meeting being scheduled with NJ Community Development Corporation to introduce project and highlight key activities and schedule
 - Virtual Town Hall (currently being scheduled for April)
- Bryan Frierson presenting on the importance of municipal relationships "Beyond the Surface Webinar" (04/03/2025)
- Clifton Council Meeting (04/24/2025 at 6:30pm)
- o Paterson Municipal Meeting (currently being scheduled for April)

Information Technology

- Met with Commission IT committee on March 13th to review progress made since 2022. A follow-up to review the IT strategy and budgeted projects/staffing over the next 5 years is planned for April.
- I.T. Risk register under active review by vCISO service.
- Document Management System Consulting for bid RFP document creation kickoff meeting successful.
- Started Security Awareness Training for pilot group.
- All Engineering RFIs have been completed.





Finance

• The contract was signed with Oracle for the Financial Management System and a kick-off meeting is being scheduled. A workplan will be put together to coordinate the work within Finance and across other key departments on system development and implementation including data migration. Updates on progress will be provided monthly as part of the Executive Director report.

 The new payment system contract is also signed and a kick-off meeting was held. A workplan will be put together for systems development and implementation. Updates on progress will be provided monthly as part of the Executive Director report.

			2025 Credit (Card	d and EFT Re	evenue an	d Fees		
	Credit Cards EFT								
Month	# Transactions		Revenue (\$)		Fee	%	Revenue	Fee	%
January	11,951	\$	2,754,174.73	\$	30,097.15	1.09%	1,854,612.98	15,311.86	0.83%
February	9,475	\$	2,520,072.03	\$	28,004.99	1.11%	1,872,838.07	14,985.83	0.80%
Totals	21,426	\$	5,274,247	\$	58,102	1.10%	3,727,451.05	30,297.69	0.81%

Environmental Health and Safety (EH&S)

- OSHA 300 logs completed and posted as required
- Respirator fit tests completed for maintenance staff as a part of our respiratory protection program.
- Toolbox talks for distribution team conducted focusing on the Monthly Safety Topic: Slips, Trips and Falls
- EHS staff member received Office Ergonomics
 training in preparation for March Safety Topic: Workplace Ergonomics

	N	1onthly EH8	&S Metrics		
	S	afety Metri	Motor Vehicle		
Date	OSHA Re	ecordable	First Aid	Accidents	Injuries
	Fatality	Lost Time			·
1/31/2025	0	2	1	2	0
2/28/2025	0	0	2	0	0

2) Organizational Highlights

 Succession Planning: The career planning guide developed for the Distribution department was circulated to the Board of Commissioners in February 2024 after the Executive Director covered the topic at the monthly Board meeting. Similar guides are planned for other departments starting with Purification which has a similar licensing track (T-license) as Distribution (W-license).

Since February 2022, there have been over **102** PVWC staff <u>promoted</u> across all departments. In addition, over **78** <u>new hires</u> have also been brought on board during that same time period to fill vacancies left from retirements and/or other needs. The existing staff within PVWC are distributed as follows:

- 1/3 have more than **30 years** of experience in the company;
- 2/3 have less than **15 years** of experience;
- There are only a handful of staff who have between 15-30 years of experience which leaves a significant succession planning gap for higher-level, supervisory and management positions. Furthermore, some of these positions are hard to recruit due to niche technical skills and a competitive market where these skills are in demand. We continue to explore ways to develop and train staff for future opportunities while also attracting the broad range of experience needed for PVWC to succeed in accomplishing its mission every day.
- New Hires: There have been no new hires that have started since the last board meeting.

3) Regulatory Issues

Lead Service Line Replacement Status:

The contract with Pacific Construction (Contract 22-B-8) started in July 2022 and the contract with CDM-Smith for CM and service line inspections began in the Spring. The overall program is estimated at \$36M and we have received 77% principal forgiveness (\$27M) from the NJ I-Bank. Work continues replacement of lead line in all cities with a summary listed below as of March 7, 2025.

We are starting to see an accumulation of locations that have not signed the Right-of-Entry forms or have not scheduled appointments to allow the work to progress. This will be a major focus as we look to close out the remaining 600 service lines that need to be replaced.

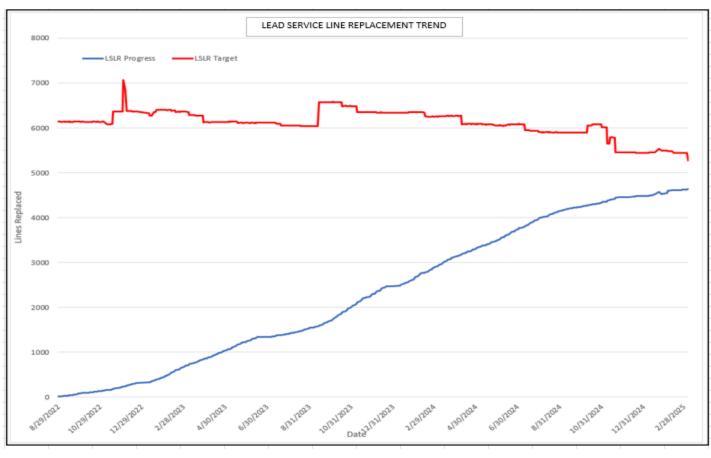
See table below for more details on the replacement progress.

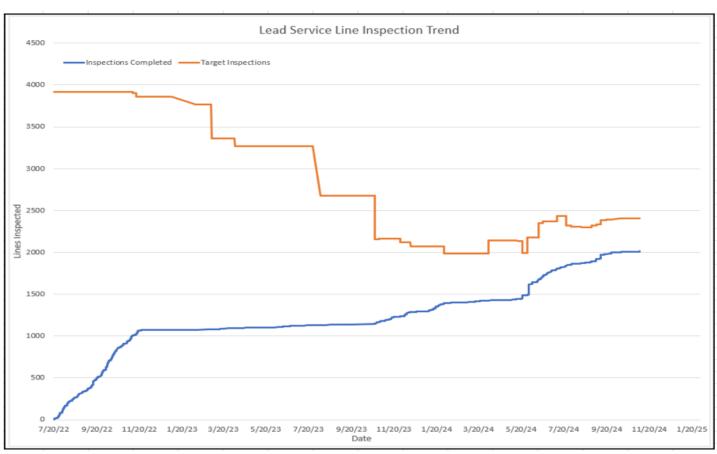
				Data Date:	3/7/202
Passaic V	alley Wat	ter Comn	nision		
Lead Servi	ce Line Tra	icking Su	mmary		
	CLIFTON	PASSAIC	PATERSON	PROSPECT PARK	TOTAL
Inspections					
Remaining Unknowns LSLR Program (1)	-	-	-	-	-
Total Inspection Completed	740	449	484	38	1,71
LSLR Inspection Lead Verified ⁽²⁾	57	14	23	9	10:
LSLR Inspection Unable to Verify ⁽³⁾	40	17	32	1	90
LSLR Inspection, Non Lead Verified	436	319	221	23	999
Photo Submission, Non Lead Verified	39	6	9		54
Photo Submission, Lead Verified	6		2		ł
Canvass, Non Lead Verified	143	85	168	3	39 5
Canvass, Lead Verified	13	4	12	-	29
Canvass, Unable to Verify	6	4	17	2	2:
Total Inspections Attempted by Address	1,653	968	900	130	3,65
Test Pit Program, Non Lead Verified	2,028	911	1,980	44	4,96
Test Pit Program, Lead Verified	224	99	213	8	54
% Found to Be Lead	10%	4%	8%	24%	89
Replacements					
Contract 22-B-8 Remaining (4)	63	59	112	6	24
Pacific's Non-responsive list	65	96	237	-	398
Replaced Lead Service Lines	1,559	829	2,093	147	4,628
% Complete	96%	93%	95%	96%	959
Verified Non Lead by Test Pit	428	283	843	47	1,60
Completed Pavement Restoration	162	48	225	14	449
Pending Pavement Restoration	46	15	51	9	12.
Completed Sidewalk Restoration	<i>557</i>	671	1,799	103	3,13
Pending Sidewalk Restoration	185	97	433	17	73.
Completed Lawn Restoration	1,538	887	1,409	197	4,03
Pending Lawn Restoration	478	109	529	14	1,13
Completed Interior Restoration	429	215	738	22	1,40
Pending Interior Restoration	35	10	34	3	8.
NON LEAD	22,572	8,253	23,437	1,164	55,42
Total	22,635	8,503	23,549	1,170	55,857
Notes:					
(1) denotes the number of unknown ser	vice lines rer	naining to k	e inspected		

⁽²⁾ denotes the number of lead and galvanized steel assigned to Contract 22-B-8

⁽³⁾ denotes the number of lines not able to be visually verified assigned to Contract 22-B-8

⁽⁴⁾ denotes the number of remaining service lines to be replaced under Contract 22-B-8





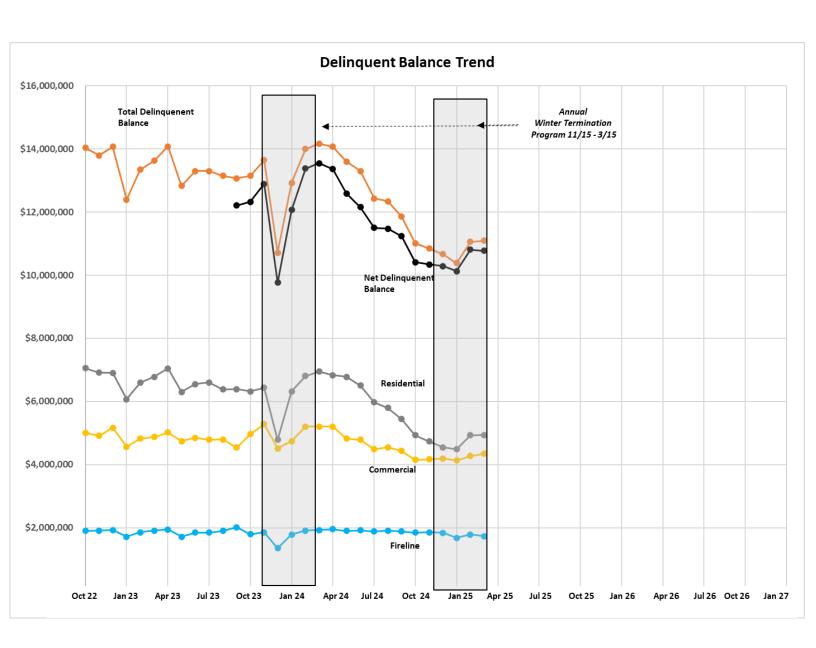
Delinquent Accounts

A summary table of delinquent accounts and the associated trends are provided below and on the next page. See attachment A for delinquent accounts greater than \$40,000. Residential shutoffs will resume in a couple of weeks and a press conference is planned to encourage customers to take advantage of interest free payment plans. The summary of delinquencies only includes data through February 28, 2025.

*Excludes Accounts that have no outsta	<u>andin</u>	g balance	past 30-60 da	ys			
Retail System - Delinqu	ent A	ccount Su	mmary (does	NOT inlcud	e EP & GF)		
Account Type		\$	% \$	# Accounts	% Accounts	\$,	/Account
Account Type	\$		%\$	# Accounts	% Accounts	\$/	Account
Residential	\$ 4	1,940,911	45%	4,706	75%	\$	1,049.92
Small Commercial-< 2'	\$ 2	2,374,343	21%	1,041	17%	\$	2,280.83
Fireline	\$ 1	L,731,491	16%	195	3%	\$	8,879.44
Commercial-up to 6" mtr	\$	894,740	8%	216	3%	\$	4,142.31
Industrial- 6" & above	\$ 1	L,077,251	10%	50	1%	\$2	21,545.02
Municipal	\$	70,366	0.6%	31	0%	\$	2,269.87
Total	11,0	89,102.00	100%	6,239	100%	\$	1,777.38

Payment Arr	ang	ements (do	es NOT inlcud	de EP & GF)		
Account Type		\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$		%\$	# Accounts	% Accounts	\$/Account
Residential	\$	131,526	42%	186	80%	\$ 707.13
Small Commercial-< 2'	\$	136,917	44%	39	17%	\$ 3,510.70
Fireline	\$	43,304	14%	8	3%	\$ 5,412.94
Commercial-up to 6" mtr	\$	-	0%	0	0%	#DIV/0!
Industrial- 6" & above	\$	-	0%	0	0%	#DIV/0!
Municipal	\$	-	0%	0	0%	#DIV/0!
Total		311,747.09	100%	233	100%	\$ 1,337.97

Net Delinquent (does NOT inlcude EP & GF or payment plans)												
Account Type	\$	\$ %\$		% Accounts	\$/Account							
Account Type	\$	%\$	# Accounts	% Accounts	\$/Account							
Residential	\$ 4,809,385	45%	\$ 4,520	76%	\$ 1,064.02							
Small Commercial-< 2'	\$ 2,237,426	21%	\$ 1,002	17%	\$ 2,232.96							
Fireline	\$ 1,688,187	16%	\$ 187	3%	\$ 9,027.74							
Commercial-up to 6" mtr	\$ 894,740	8%	\$ 216	4%	\$ 4,142.31							
Industrial- 6" & above	\$ 1,077,251	10%	\$ 50	1%	\$21,545.02							
Municipal	\$ -	0%	\$ -	0%	#DIV/0!							
Total	\$10,706,989	100%	5,975	100%	\$ 1,791.96							



Attachment A – Top delinquent accounts greater than \$40,000

Bold Accounts indicate delinquencies greater than \$40,000.

Not bolded line items include other accounts associated with the delinquent account.

Select	Customer #	Account #	Account Status	Customer Name	Service Address	Town	Account Type	Collection Status	A/R Balance
1	0201763	159162	Active	EAST NEWARK CENTER, LLC	255 GRANT AVENUE	EAST NEWARK	Industrial- 6" & above	Shut-Off List	\$673,691.83
2	0273800	032470	Active	PB NUTCLIFF, LLC	811 ROUTE 3 EAST #2	CLIFTON	Industrial- 6" & above	Disconnected	\$136,001.56
3	0122967	069168	Active	MODA FURNITURE	125 SOUTH STREET	PASSAIC	Small Commercial- < 2'	Disconnected	\$126,442.59
3a	125839	69140	Active	CONTEMPO REALTY, LLC	125 SOUTH STREET	PASSAIC	Final Notice (Notice 3)	Delinquent Letter (Notice 1)	\$13,574.05
4	0011555	097214	Active	GALAXIE CHEM CORP	6-34 PIERCY STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$111,727.35
5	0011555	097236	Finalled	GALAXIE CHEM CORP	28 PIERCY STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$60,377.39
6	0271903	118920	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$102,263.28
6a	271903	118922	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$2,497.32
6b	271903	118924	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$1,677.91
7	0122427	104492	Finalled	FABRICOLOR MFG. CORP	24 VAN HOUTEN STREET	PATERSON	Industrial- 6" & above	Collections Okay	\$97,298.58
8	0124761	101890	Active	PATERSON COMM. DEVELOPMENT	2 MARKET STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$90,937.15
9	0124657	105482	Active	CENTER CONTRACTING, CORP.	59-61 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$83,681.52
10	0290436	174352	Active	325-333 GRAND ST PROPERTIES LLC	325 GRAND STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$75,838.74
10a	267048	83350	Active	GRANDY LAUNDRYMNAT	323 GRAND STREET B	PATERSON	Small Commercial-< 2'	Disconnected	\$4,060.37
10b	149861	83348	Active	LUZ ALI	323 GRAND STREET A	PATERSON	Small Commercial-< 2'	Collections Okay	-\$2,801.24
11	0125363	125152	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Fireline	Final Notice (Notice 3)	\$67,811.17
11a	13297	125150	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Residential	Disconnected	\$11,298.89
12	0233821	105492	Active	PUTNAM DEVLOPMENT, CORP.	71 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$57,635.65
13	0121985	097234	Active	SHERMAN SCOTT	28 PIERCY STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$53,139.09
14	0037097	091970	Active	MOHAMMAD ODATALLA	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$51,778.41
14a	0227611	091968	Active	ANSM, INC.	165 MARKET STREET	PATERSON	Small Commercial-< 2'	Disconnected	\$22,317.12
15	0052917	101888	Active	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$46,418.06
15a	52917	182732	Finalled	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$0.00
16	0284525	106224	Finalled	2 WOOD ST. LLC.	2 WOOD STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$40,972.02
16a	0295585	088316	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$0.00
16b	0295585	121808	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$1,222.09
16c	0289326	121806	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$1,140.65
16d	0289326	088318	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$609.74
									\$1,931,611.29