

Executive Director
James Mueller, PE

Executive Director Report
September 25, 2025
Board Meeting

Commissioners

Rigo Sanchez, President, Passaic
Gerald Friend, Vice President, Clifton
Carmen DePadua, Treasurer, Paterson
Ruby N. Cotton, Secretary, Paterson
Jeffrey Levine, Commissioner, Paterson
Deborah Rizzi, Commissioner, Clifton
Ronald Van Rensalier, Commissioner, Passaic

1) Operational Issues and Highlights

On Friday, August 8th at 6 AM, a major leak was detected at Great Falls that disrupted two major pipelines that feed a majority of Paterson, Prospect Park, N. Haledon and Haledon that put these towns in a boil water advisory (24" main and a 30" water main disruptions). PVWC staff and contractors worked around the clock to isolate the leak and repair the problem. Due to the site location and age of infrastructure, access to the pipes was severely limited. As a result, water service was disrupted to many areas of Paterson and Prospect Park as well as N. Haledon and Haledon particularly in higher lying locations. ***I am immensely proud of our dedicated staff in Distribution, Engineering, Customer Service, Pumping, Maintenance, Communications, IT and Lab/ Purification*** that we began restoring pressure and water service to areas that were without water on August 14th by isolating and redirecting flow through the existing 24" line. New pipes were installed on the 24" (300 LF) and 30" (500LF) lines and new 24" and 30" valves were also installed. The new 30" pipe was put back into service on August 17th and the new 24" pipe was put back into service August 20th. ***JF Creamer*** was our emergency contractor and ***Garrison*** was a subcontractor for the line stops.



On Saturday, August 23rd there was a water main break on a different pipe (42" diameter) at Arch and N. 1st Street in Paterson. The isolation of the line impacted residents of the Riverside section of Paterson and PVWC's wholesale customer Fairlawn. Water service was restored by August 25th by installation of line stops closer to the leak. New 42" pipe (86 LF) was installed and a new 42" valve was installed at Amity Street about ½ mile away from the location of the break. The new pipe was put back into service on Sept 11th.

At its peak there were approximately 46,000 people in Paterson and Prospect Park, west of the Passaic River without water. The wholesale customers of Haledon and N. Haledon were also impacted. There were almost 200,000 people under a boil water advisory at the peak. The advisories were lifted in phases depending on location. The first area advisory was lifted August 15th, the second August 31st and finally on Sept 2nd the boil water advisory was lifted for all areas. ***A special thank you and recognition to all our PVWC colleagues, family and friends who live in the impacted areas and persevered while showing up to work every day to help restore service.***

NJDEP has approved two (2) emergency loans up to \$3M for each location to fund the replacement construction work with 100% loan forgiveness. As of September 18th, the 24" and 30" replacements cost \$3.25M and the 42" costs between \$1-2M.

Hinchcliffe Stadium/Great Falls 8/8/25 – 24” and 30” main disruptions



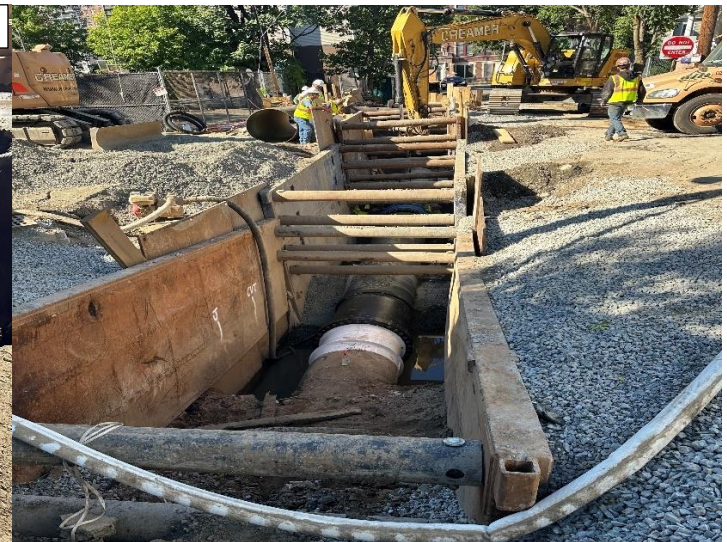
Hinchcliffe Stadium/Great Falls 8/16/25 - 30” new DIP (500 LF)

Hinchcliffe Stadium/Great Falls 8/17/25 - 24” new DIP (300 LF)



Hinchcliffe Stadium/Great Falls 8/21/25 – site stabilization

Arch and N. 1st Street 8/23/25 – 42” main break



Arch and N. 1st 8/30/25 – 42” new DIP (86 LF)

Incident Response – Operational Expenses

To support our retail and wholesale communities during the August 8th incident response, PVWC worked side-by-side with Paterson, Prospect Park, Haledon and North Haledon to implement interim measures and attempt to provide water to the areas with no water service. Within PVWC's retail area in Paterson and Prospect Park, the population with no water at the peak of the incident has been estimated to be over 46,000 people. Haledon and N. Haledon, operated by the Manchester Utility Authority (MUA) as PVWC wholesale customers, were also impacted during this time. PVWC's support efforts lasted from August 8th to August 17th when the new 30" pipeline was put into service.

Interim measures were deployed including temporary pumping from different gradients; around-the-clock water tankers to alleviate lack of pressure preventing flushing of toilets and showers; temporary interconnections with other water systems; initiation and support of water bottle distribution; and support for deployment of portable bathrooms and showers. PVWC was supported by adjoining water systems including water trucks and equipment (e.g. large valves) from Veolia and NJ American Water, and temporary interconnections with Hawthorne and Wayne. Special thanks to **Joe Aldighieri** for his tremendous work with the fire departments and OEM, **Mike Nigro** for his specialty welding expertise and fabricating fittings in the field, and **Mike Marotta** for spearheading the work on interim pumping, water distribution and temporary interconnections that provided relief to tens of thousands of people.



As of September 18th the following expenses have been invoiced by third parties:

8/8/25 Hinchcliffe/Great Falls Water Main Disruptions Operational Expenditure Summary					
Expense Category	Quantity	Unit Cost		Total Cost	Purpose
Potable Water Tankers (PWT)	77	\$ 10,000	per truck per day	\$770,000	Provide potable water to over 46,000 people in areas with <u>no</u> water to provide sanitation (toilet flushing/showers) in residences - peaked at 9 trucks per day for 8 days
PWT Drivers	1,900	\$ 375	per hour per drive	\$712,500	24/7 drivers for tankers - 10 drivers total for almost 8 days
Bottled Water	29,950	\$ 10.13	per case	\$ 303,293	A mix of 24 and 40 bottle cases from various suppliers
Pumps and Appurtenances	576	\$ 183.90	Various	\$ 105,928	Mix of purchase and daily rental costs for hose, pumps and fittings to support various interim pumping operations
Fire Department (Volunteers)	Various			\$ 68,178	24/7 support due to low pressure and no water in critical areas
Police				\$ 58,605	Traffic control and security for various locations
Other				\$ 131,022	Fire suppression tanker, comfort stations, meals and other miscellaneous costs
Total Invoices submitted to date				\$2,149,526	

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Distribution

Distribution staff had been in mid-year form on the annual hydrant flushing program through July but due to main breaks in August and the need to flush hydrants throughout the entire city of Paterson and Prospect Park the number of hydrants flushed went up by a factor of five (5) to almost 2500 hydrants in August alone. Their efforts resulted in the restoration of the new 24" and 30" transmission mains that restored normal water service to hundreds of thousands of people. Special thanks to **Mark Romain, Dominck Ferry, Bobby Healey, Steve Sateary, Rakim Hill, Franklin Santana, Christian Luciano** and all the staff who supported the flushing effort and overall recovery efforts including water distribution. Also special thanks to **Pat Porcaro** who spearheaded the flushing plan that allowed geographic areas to come out of the boil advisory several weeks early as well as the pipeline service restoration plan that minimized water main breaks as the system repressurized.

Monthly Distribution Metrics									
Date	Hydrants			Main Breaks		Curb Boxes	Mark-outs		Meters
	Flushed	In-House Replaced	In-House Repaired	In-house Repaired	Contractor Repaired	# Excavated	Total	Emergency	Replaced
1/31/2025	1	0	0	49	3	0	1805	210	187
2/28/2025	0	0	10	15	1	58	1802	136	250
3/31/2025	126	4	16	5	0	81	1690	119	345
4/30/2025	113	4	1	9	0	99	1878	136	325
5/31/2025	556	2	34	4	0	107	1759	93	340
6/30/2025	636	1	16	4	0	114	1235	119	288
7/31/2025	548	6	27	3	0	99	1343	139	299
8/31/2025	2434	1	16	8	3	68	1395	136	350
Total	4,414	18	120	97	7	626	12,907	1,088	2,384
Annual Metrics	81.2%	0.3%	2.2%	16.0		1.0%	7.8%		3.5%
Metric Description	% of System-wide Hydrants			Annual # Breaks/ 100 miles of pipe		% System Total	% Emergency < 4 hour response		% System Total

Engineering

Distribution and Resiliency – special thanks to **Alex Wells, Gary Robinson, Lana Frazier, Jamie Montanez** and the rest of the staff for their support as we recovered from the August water main breaks.

- Two (2) on-call water main replacement contracts are being advertised in September, each valued at \$11M with a duration of two (2) years. These contracts will target replacement of up to 31,000 LF of smaller, more localized water mains in the owner-cities and other retail areas. Bids will be due in mid-October and we plan to award the two (2) contracts at the October 2025 Board meeting. Successor contracts are planned for additional work on the smaller, more localized mains prioritized by fire flow, discolored water and low-pressure issues.
- Stand-alone water main replacement projects are advancing through design and planned to be bid in the next 6-9 months. There are 11 projects planned valued in the \$50M range with up to 70,000 LF of new pipes.
- As part of the upcoming 5-year planning effort, we will be developing conceptual designs for 10 projects in each of the retail areas valued at \$3-5M for each project that can be aggregated or segmented as needed. The goal is to have a queue of long-term projects that can be prioritized as funding is available or as opportunities arise through evolving real-estate development, state highway or county road upgrades, and other collaborative mechanisms.

Treatment and Reservoirs

- Work at the Levine reservoir (\$41.8M) is nearing a critical juncture as the completion of precursor work on the industrial loop has been delayed. We are evaluating other options to accomplish

- completion of the industrial loop work and move the Levine storage tanks forward.
- Work on the residuals facilities upgrade (\$31.2M) at the Little Falls treatment plant has been kicked off and contractor show drawing submittals are starting to come in.
- Work continues on the Actifo process rehabilitation (\$4.5M across two contracts) and we plan to award the filtration process upgrades for shafts and valves (\$7.9M) at this month's Board meeting.
- The ozonation process is almost 25 years old and has been experiencing multiple issues with electrical, HVAC and instrumentation and controls systems. The Maintenance and IT departments have been purchasing inventories of spare parts, some through third party vendors due to equipment obsolescence. Engineering will be working with the professional engineering firm, HDR to do a thorough assessment of the ozone process and propose a cost-effective upgrade of the system.

Planning and Modeling

- We are finalizing proposed process improvements for the developer service application process and cost allocations as well as the Planning Board process for approval of real-estate developments to ensure proper water utility review and input.
- Reservoir storage tanks: The technical memorandum for identification and preliminary screening of alternatives for storage tanks at *Great Notch* and *New Street* as well as transmission main improvement options has been submitted to PVWC for review
 - Letters have been sent out to 11 consecutive systems directly benefiting from PVWC's storage to introduce the project, request input from these systems and invite these systems to a meeting. Arcadis will schedule this meeting for mid-October.
 - Arcadis and PVWC worked with our outside counsel, Guido Weber, to provide comments to the DOJ's draft of the consent decree for New Street and Great Notch reservoirs that will also include the deliverable .
- PFAS: Received the Detailed Alternative Analysis Report for review and discussed in workshop.
 - PVWC, B&V / Mott and Cornwell had a meeting to discuss the PFAS piloting results and discuss obtaining approval of design standards. Cornwell is finalizing pilot testing report for review by B&V process design team for ultimate submission to NJDEP by the end of September 2025.
 - PVWC will schedule meeting with PSE&G to discuss each of our planned work along Riverview Drive adjacent to the PFAS Project Area at the LFWTP.

Pumping & Power

Key activities and metrics are shown below:

Monthly Pumping & Power Metrics						
Date	Interconnection Flow (MG)	Total Monthly Volume (MG)	Monthly Average (MG)	Max Day Volume (MG)	Wanaque Flow (MG)	Filter Plant Flow (MG)
1/31/2025	95	2,341.13	75.52	86.05	1,175.90	1,165.23
2/28/2025	35	2,221.34	79.33	90.43	1,052.40	1,168.94
3/31/2025	228	2,590.52	83.57	92.23	952.10	1,638.42
4/30/2025	200	2,469.71	82.32	87.3	912.20	1,557.51
5/31/2025	0*	2,421.62	78.12	86.97	961.8	1,459.82
6/30/2025	0*	2,593.44	86.45	102.16	1,019.80	1,573.64
7/31/2025	0*	2,970.57	95.82	108.88	1,162.00	1,808.57
8/31/2025	31	2,998.67	97.73	113.55	1,183.90	1,814.77

*The interconnections were not utilized this month.

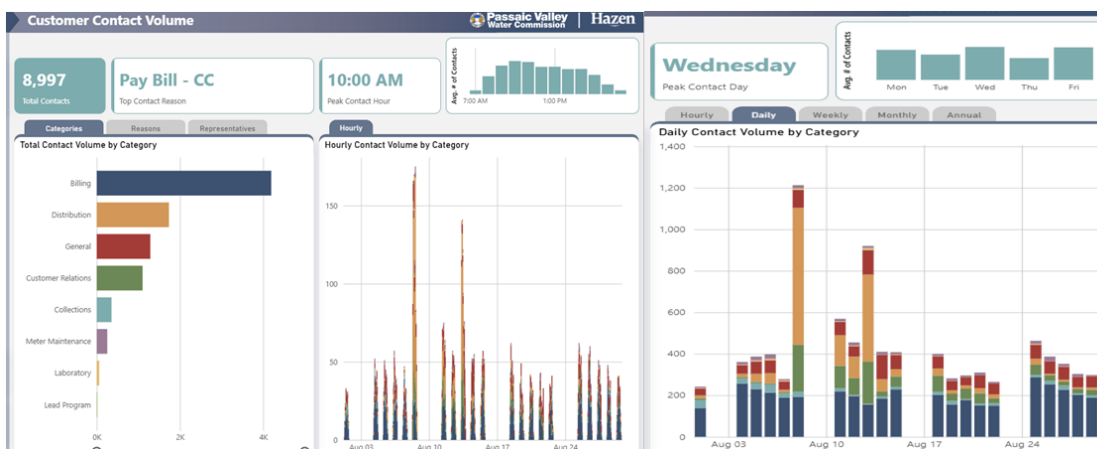
- Assisted in the response to the water main breaks in Paterson.
- The 4 emergency generators were not exercised under full Little Falls site electric load. The operation was postponed due to the water main break in Paterson.
- Exercised the repaired Verona Pumps Emergency Generator.

- PVWC had 14 days this month where we supplied over 100 MG.
- Opened the connection with Veolia on Terhune Avenue. The water transfer was to aid us in the leak repair on the 24-inch river crossing in Lodi.
- Special thanks to **Bob Lorfink, Danny Bartolomeo, Kendal Holt, Ray Adams** and all of the pumping station staff who helped report field pressures in the system and troubleshoot valves to recover from the August water main breaks.

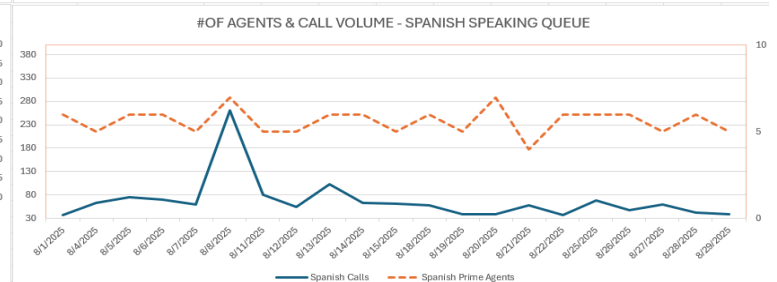
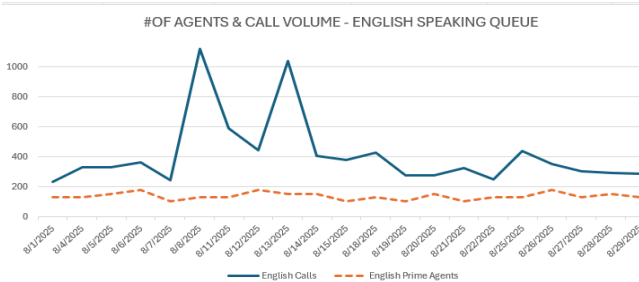
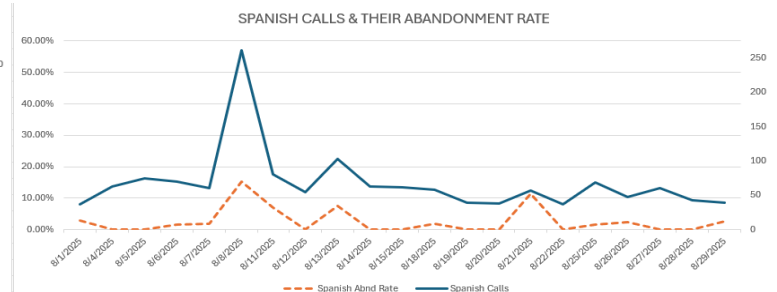
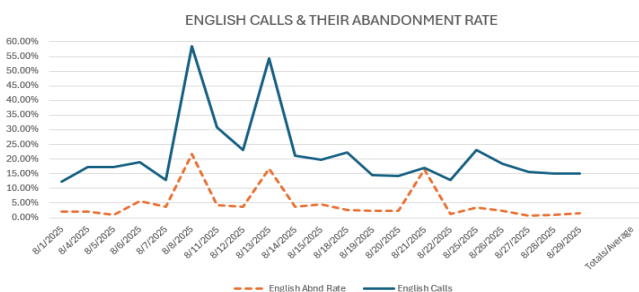
Customer Service

- The end of Call Survey to document customer feedback shows Eduardo Sorian to have the highest score of 3.1 out of 5. Our surveys continue to show we need more work following up with customers and utilizing our SOP's for proper responses/ handling processes correctly.
- Some accounts require joint efforts by Customer Service and Billing to resolve issues. A monthly check-in has been scheduled for Maria Malfa and Krystle Morales to go through these account issues. The business process for billing notices has been changed to run only Monday-Thursday to avoid discrepancies with due dates and final notice fees applied too soon.

Special thanks to **all of the Customer Service staff** who supported water dsitribution daily in response to the August water main breaks.



Although we had a major month of main breaks, our top reason for calls in August remains to be billing related. Payments for both customers approaching their due dates or customers w/past due balances. Also, just general question to help understand their bills received.

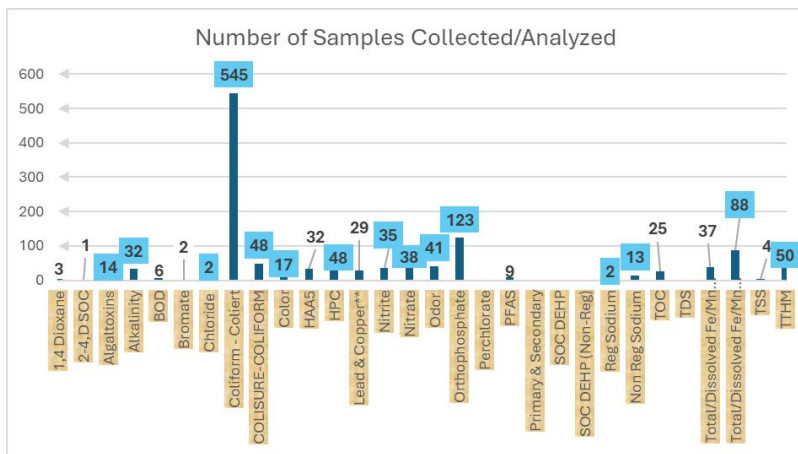


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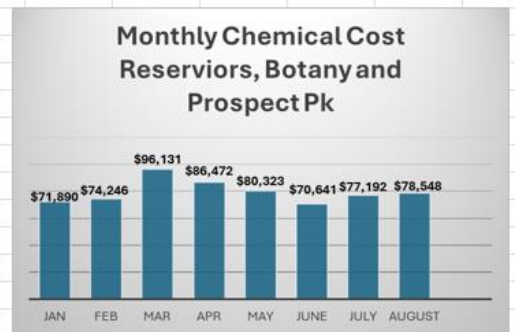
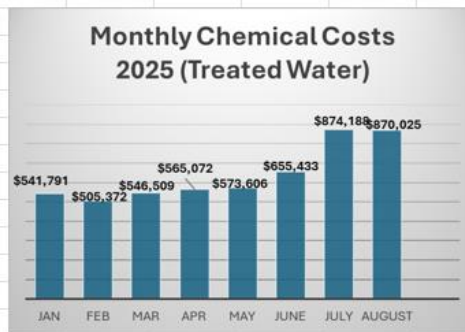
Purification/Laboratory

Special thanks to **Wendy Simone** and all the **water sample collectors** and **lab managers** who provided sampling plans and results that cleared the boil water advisories and allowed pipelines to be put back into service to recover from the August water main breaks.

- Interviewing for water samplers, Water Treatment Plant Operator and Chemist 1 & 2.
- All filters met the SWTR requirements. Combined filter effluent turbidity met the SWTR requirements.
- Combined filter effluent turbidity (CFE) met the SWTR requirements.
- Ozone contractors achieved IR (Inaction Ratio) for entire month)
- Distribution system met SWTR requirements.
- The Treatment Plant met the following State regulatory requirements for the SWTR:
 - Chlorine Disinfection (microbial inactivation) (For CFE)
 - Ozone Disinfection (Log Inactivation) (% of microorganisms removed)
 - Filtration (Turbidity) (For CFE & Filters)
- Total amount of rain: 1.75 inches



Lab Report			
Date	Total Samples Collected		
	In-House	Outside	Total # of Positive Coliforms
1/31/2025	1146	36	0
2/28/2025	1132	93	0
3/31/2025	1086	70	0
4/30/2025	1123	98	0
5/31/2025	1207	127	0
6/30/2025	1210	134	0
7/31/2025	1078	62	0
8/31/2025	1162	90	2



Information Technology

- Newforma installation completed, training phase next.
- Interviews for multiple open IT positions on track.
- VPN access completed – hydraulic modeling for engineering,
- **Website Redesign:**
 - Preparing to discuss management of SharePoint/Website with vendor.

- Identifying vender to assist with underlying processes.
- **Document Management System:**
 - Bid advertisement for September board meeting.
- **Sharepoint:**
 - There are about 216.17 Sharepoint files.
 - A peak of 193 active users was recorded on 7/8/25.
- **Mobile Device Billing:**
 - 'After circulating a document, asking each department to review their device allocation. They responded by identifying 26 devices whose cellular services could be disconnected. The monthly cost for those devices was averaged to about \$38.48; resulting in an expected \$1000.00 monthly savings.

Maintenance

Monthly Maintenance Metrics	
Work Orders	
Initiated	Completed
109	152
128	125
148	127
131	131
153	128
107	107
144	138
153	141
1,073	1,049
97.8%	
% Complete	

- The maintenance department continues to perform corrective and preventative maintenance on the Little Falls Water Treatment plant and the Distribution system.
- Quarterly meetings have been scheduled with Maintenance, Purification and Pumping to review CMMS work order information and discuss ways to optimize operations, preventative/corrective maintenance, and inventory control.
- Special thanks to **Mario Cuccazelli** and all the Maintenance staff who supported around-the-clock field operations to recover from the August water main breaks.

Purchasing

Special thanks to **Lisa Bresemann, Yitz Weiss (Finance) and Lindsay Kelly** for pouring through the vendor invoices, performing due diligence to ensure charges are appropriate and expediting payments for all the vendor invoices as a result of the August water main breaks..

Below are the metrics for the Purchasing department.

Monthly Purchasing Metrics														
Date	Active Contracts					Field Purchase Orders					Purchase Orders			
	Chemical	Construction	Professional Service	Procurement	Awarded	Invoiced	Cancelled	Awaiting Invoicing	Awaiting Approval	Reserved	Invoiced	Cancelled	Awaiting Receipt	Contract Related
1/31/2025	10	29	126	10	1	291	2	24	22	54	19	0	91	13
2/28/2025	10	29	126	10	4	258	4	14	23	95	16	1	52	4
3/31/2025	10	29	126	12	10	222	2	5	12	14	17	3	40	6
4/30/2025	10	29	126	10	11	195	1	9	19	108	12	0	43	7
5/31/2025	10	29	126	10	9	215	2	7	9	39	11	1	21	14
6/30/2025	10	29	126	10	4	204	2	13	12	58	11	0	29	11
7/31/2025	10	29	126	10	6	226	6	13	33	3	19	3	33	9
8/31/2025	10	29	126	10	0	228	3	5	24	33	13	0	44	6

Organizational Development and Human Resources

- There has been 1 new hire since the last board meeting.

NEW HIRES			
Names	Start Date	Department	Title
Javier Candelaria	8/4/2025	Lab	Data Entry Operator 1

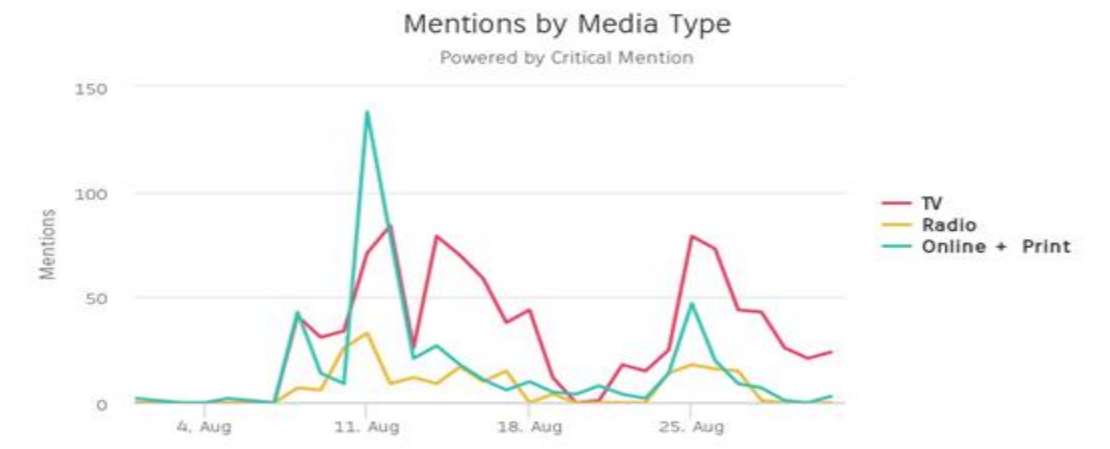
- Below are the monthly metrics:

ODHR Metrics															
Date	Monthly													Year to Date	
	# Vacancies	# Job Postings (Internal)	# Job Postings (External)	# Job Applications Received	# Interviews	Salary Increments	90-Day Increments	Out of Title Pay	Intern Hire/Rehire	Commissioner Onboarded	Promotions/ Advancements	Lateral Title Change	# New Hires	# Separations	
1/31/2025	3	3	2	5	9	25	3	2	1	1	1	3	2	3	
2/28/2025	49	2	2	16	4	11	0	0	0	0	4	3	2	6	
3/31/2025	48	3	3	4	2	12	0	0	0	0	0	0	0	1	
4/30/2025	46	8	5	5	5	14	1	0	1	0	2	0	3	3	
5/31/2025	48	2	3	4	7	13	0	0	2	0	2	10	2	1	
6/30/2025	48	2	4	35	16	15	0	0	4	0	1	0	2	1	
7/31/2025	48	3	1	36	7	10	3	0	2	0	3	0	2	2	
8/31/2025	48	7	4	32	4	13	0	0	0	0	0	0	1	0	

Communications & Intergovernmental Coordination

Special thanks to **Bryan Frierson** and **Christine Vozzella** for their work on water distribution and communications to support getting the word out on recovery efforts.

- Rave: 23 new users.
- Community Engagement in August 2025:**
 - Attended several press conferences during the water main break in August.
 - Attended the city council meeting in North Haledon on 8/20/25.
- Critical Mention:** Passaic Valley Water Commission was mentioned **1,676** times (TV/Online/Print) in the media in August 2025 – sentiment of mentions was mostly positive and/or neutral.



Communications Metrics														
Date	Rave Notifications										Social Media			
	Paterson	Passaic	Clifton	Prospect Park	Lodi	N Arlington	Woodland Park	W Milford	Garfield	*Miscellaneous	Facebook	Instagram	X	LinkedIn
1/31/2025	13	1	10	0	4	1	0	0	0	0	43	44	42	5
2/28/2025	2	0	3	0	1	1	0	0	0	0	17	16	14	4
3/31/2025	2	1	0	0	0	0	0	0	0	5	8	7	6	1
4/30/2025	3	3	3	0	0	1	0	0	0	1	16	15	14	3
5/31/2025	1	1	1	0	1	2	0	0	0	0	13	12	10	3
6/30/2025	3	0	2	0	2	2	0	0	0	2	15	13	14	4
7/31/2025	4	0	2	0	2	1	0	0	0	2	22	22	22	6
8/31/2025	6	3	4	1	0	0	0	0	1	11	50	50	50	1

Finance

Our Finance department has been working diligently to bring our new payment system, Paymentus, live next week. This is an exciting milestone that will enhance efficiency and significantly improve the customer service experience. A huge thank you to **Lilia Negrete** and **Angie Cano** for taking the lead and for their tireless efforts in driving this project forward. We also extend our sincere thanks to the **Billing, Customer Service, IT and Communications** departments for their valuable input and collaboration throughout this process. A special shoutout goes to **Billy Bici** from Customer Service, who went above and beyond to help keep the Paymentus Implementation Project on track. The dedication and coordination across multiple teams have been critical to the success of this project. Stay tuned for more updates as we approach the official launch!

Special recognition to **Ruth Crissien** and **Angie Cano** for completing all of June's bank reconciliations — including the Bond Recs — by mid-month, with all differences identified and corrected. This is the first time in recent memory this has been achieved so early, marking a significant milestone for the Finance team. Their dedication, timeliness, and professionalism continue to raise the bar and drive the department forward. Their resilience in the face of daily challenges is just as commendable as the results they deliver.

2) ORGANIZATIONAL HIGHLIGHTS

On 7/30/25, the NJ DEP held its 5th Annual Youth Inclusion Initiative at the LFWTP. Department heads and staff participated in the event, each delivering a 5–10 minute presentation showcasing the various career opportunities available at PVWC. The Youth Inclusion Initiative is designed to engage young people from overburdened communities across NJ, providing them with a firsthand look at environmental careers and the critical work involved in managing and protecting the state's air, land and water resources. Participants are selected through an application process organized by host community organizations. The program not only builds lifelong connections to the environment but also lays the groundwork for a more inclusive and representative environmental workforce. We are **#PVWCProud** to have hosted this impactful initiative and to support the next generation of environmental leaders.



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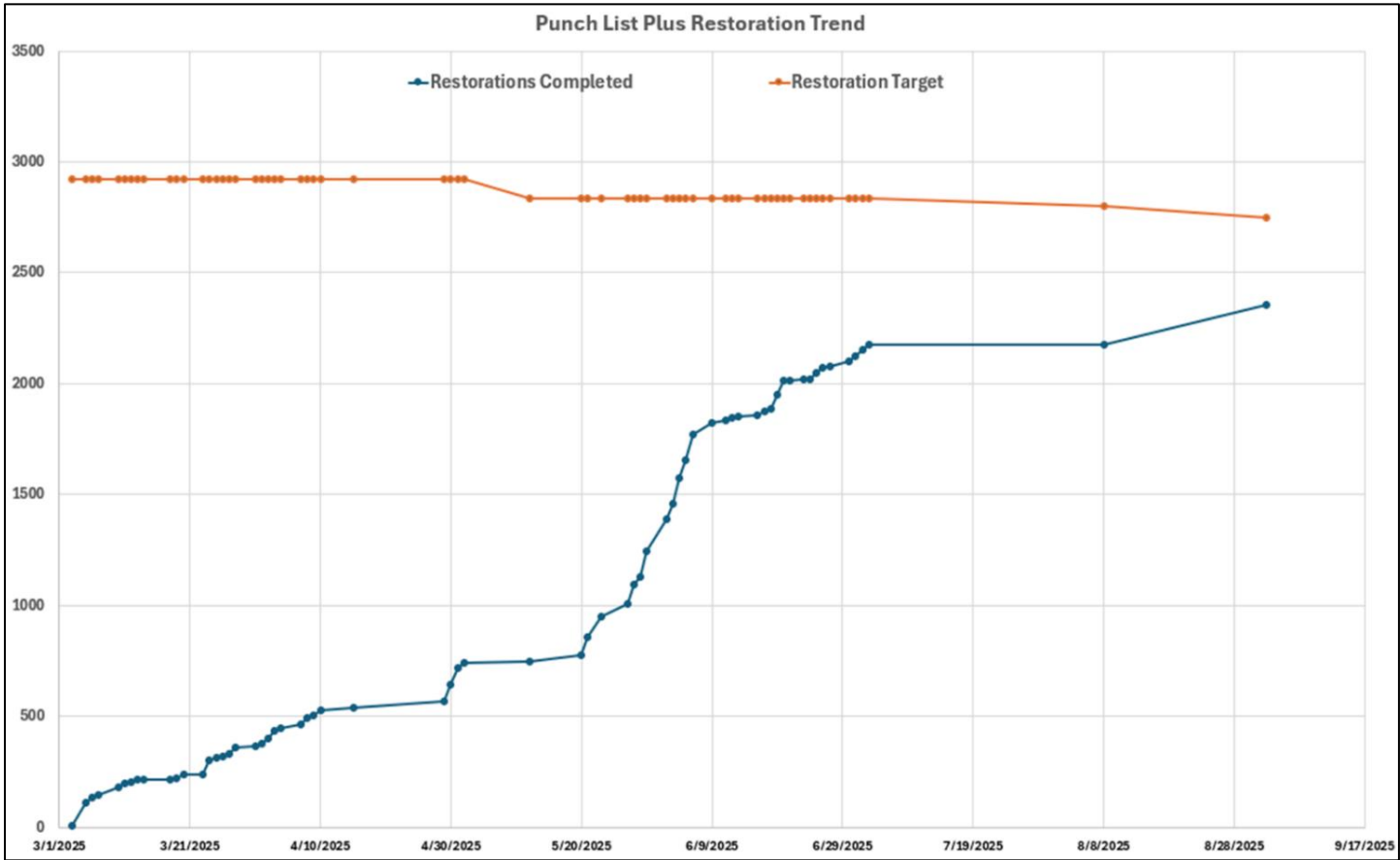
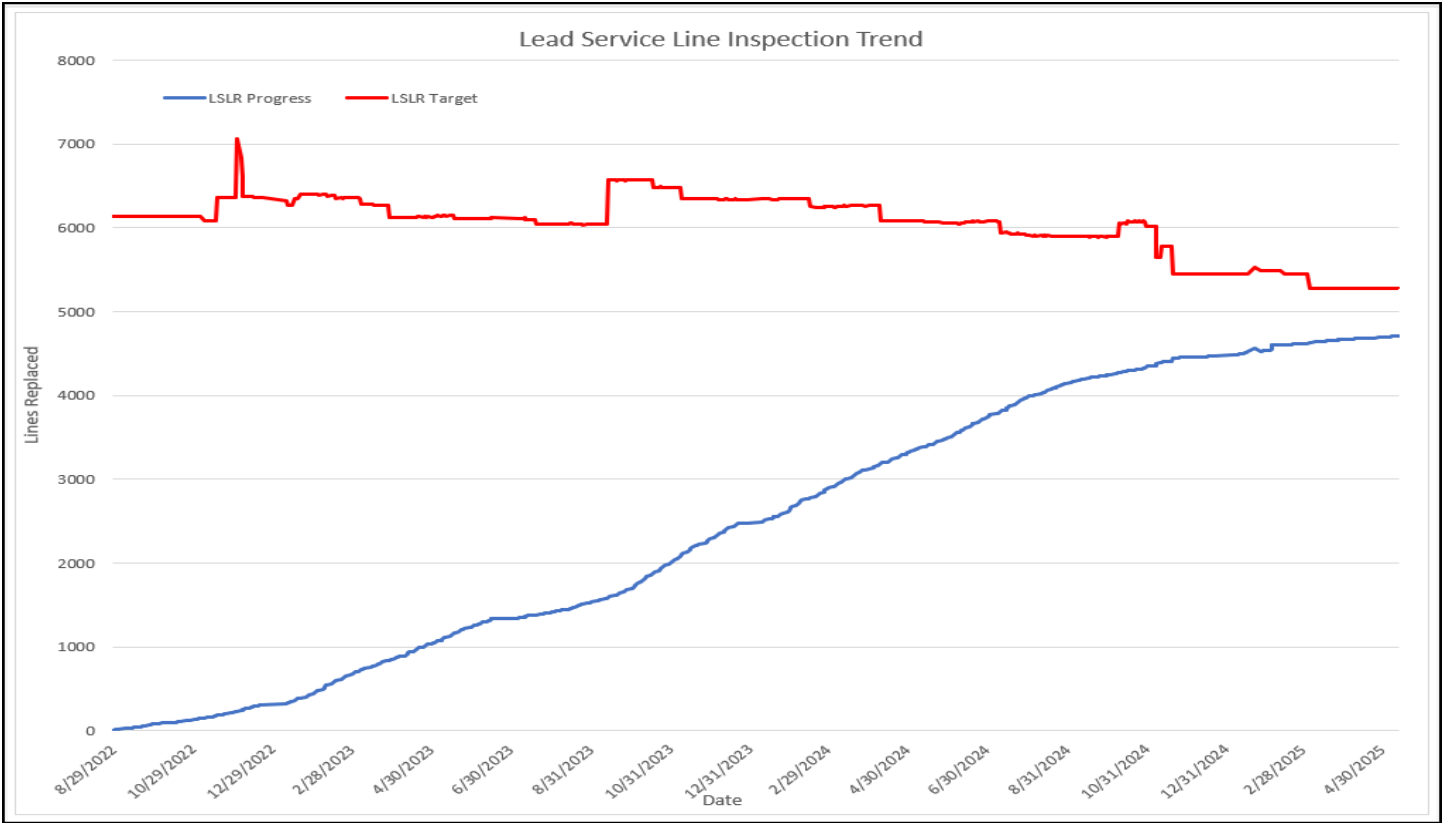
3) REGULATORY ISSUES

Lead Service Line Replacement Status:

The contract with Pacific Construction (Contract 22-B-8) started in July 2022 and the contract with CDM-Smith for CM and service line inspections began in the Spring. The overall program is estimated at \$36M and we have received a commitment of 77% principal forgiveness (\$27M) from the NJ I-Bank. The contract is forecasted to be completed by early July 2025 and the construction loan would be closed out with the IBank in December 2025. A long-term loan would be put in place that would be estimated to be on the order of \$9-10M based on the principal forgiveness commitment of \$27M. We are looking to complete the contract in November 2025.

				Data Date:	9/8/2025
Passaic Valley Water Commision Lead Service Line Tracking Summary					
	CLIFTON	PASSAIC	PATERSON	PROSPECT PARK	TOTAL
Inspections					
Remaining Unknowns LSLR Program ⁽¹⁾	14	7	23	1	45
Total Inspection Completed	740	449	484	38	1,711
<i>LSLR Inspection Lead Verified</i> ⁽²⁾	57	14	23	9	103
<i>LSLR Inspection Unable to Verify</i> ⁽³⁾	40	17	32	1	90
<i>LSLR Inspection, Non Lead Verified</i>	436	319	221	23	999
<i>Photo Submission, Non Lead Verified</i>	39	6	9		54
<i>Photo Submission, Lead Verified</i>	6		2		8
<i>Canvass, Non Lead Verified</i>	143	85	168	3	399
<i>Canvass, Lead Verified</i>	13	4	12	-	29
<i>Canvass, Unable to Verify</i>	6	4	17	2	29
Total Inspections Attempted by Address	1,653	968	900	130	3,651
Test Pit Program, Non Lead Verified	2,028	911	1,980	44	4,963
Test Pit Program, Lead Verified	224	99	213	8	544
% Found to Be Lead	10%	4%	8%	24%	8%
Replacements					
Contract 22-B-8 Remaining ⁽⁴⁾	17	21	20	3	61
Pacific's Non-responsive list	33	16	141	1	191
Replaced Lead Service Lines	1,575	858	2,135	148	4,716
Decommissioned	1	9	25	-	35
% Complete	99%	98%	99%	98%	99%
Verified Non Lead by Test Pit	433	319	886	48	1,686
<i>Completed Pavement Restoration</i>	207	76	299	17	599
<i>Pending Pavement Restoration</i>	5	3	27	6	41
<i>Completed Sidewalk Restoration</i>	760	817	2,313	112	4,002
<i>Pending Sidewalk Restoration</i>	19	19	159	14	211
<i>Completed Lawn Restoration</i>	2,057	1,315	2,099	213	5,684
<i>Pending Lawn Restoration</i>	13	4	76	4	97
<i>Completed Interior Restoration</i>	446	241	823	24	1,534
<i>Pending Interior Restoration</i>	3	6	11	2	22
NON LEAD	20,779	7,261	20,548	973	49,561
Total	22,838	8,484	23,755	1,173	56,250

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4) Past Due Balances

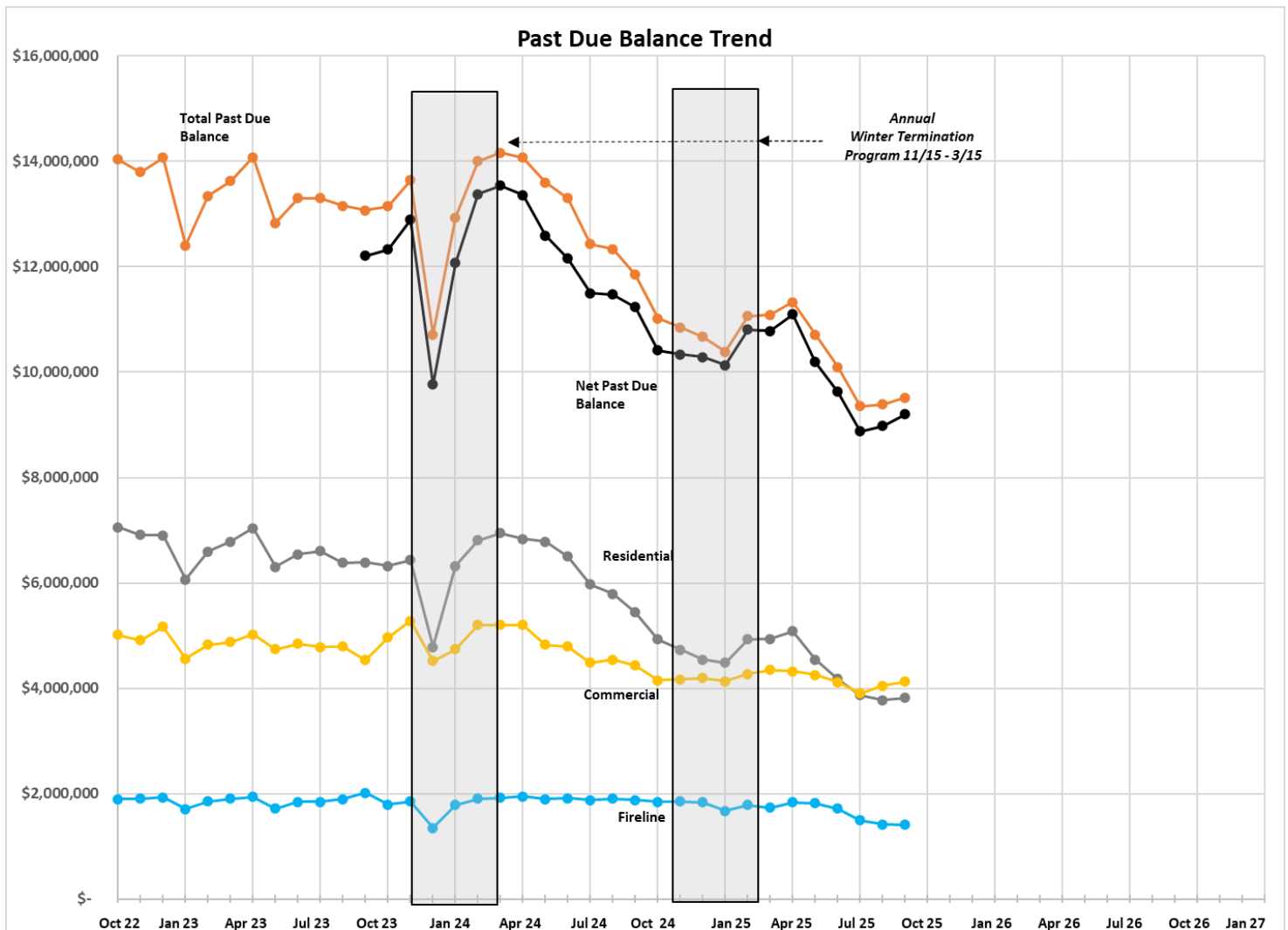
- A summary table of **Past Due Balances** and the associated trends are provided below and on the next page. See *Attachment A: Past Due Balance accounts greater than \$40,000*. This summary only includes data through August 31, 2025.

*Excludes Accounts that have no outstanding balance past 30-60 days

Retail System - Delinquent Account Summary (does NOT include EP & GF)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 3,821,973	40%	3,920	74%	\$ 974.99
Small Commercial-< 2'	\$ 2,087,314	22%	880	17%	\$ 2,371.95
Fireline	\$ 1,414,017	15%	174	3%	\$ 8,126.53
Commercial-up to 6" mtr	\$ 783,803	8%	203	4%	\$ 3,861.10
Industrial- 6" & above	\$ 1,253,977	13%	50	1%	\$ 25,079.54
Municipal	\$ 158,930	1.7%	39	1%	\$ 4,075.13
Total	9,520,014.00	100%	5,266	100%	\$ 1,807.83

Payment Arrangements (does NOT include EP & GF)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 144,238	45%	206	82%	\$ 700.18
Small Commercial-< 2'	\$ 117,211	37%	31	12%	\$ 3,780.99
Fireline	\$ 55,625	18%	14	6%	\$ 3,973.23
Commercial-up to 6" mtr	\$ -	0%	0	0%	#DIV/0!
Industrial- 6" & above	\$ -	0%	0	0.0%	#DIV/0!
Municipal	\$ -	0%	0	0%	#DIV/0!
Total	317,073.70	100%	251	100%	\$ 1,263.24

Net Delinquent (does NOT include EP & GF or payment plans)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 3,677,735	41%	\$ 3,714	75%	\$ 990.24
Small Commercial-< 2'	\$ 1,970,103	22%	\$ 849	17%	\$ 2,320.50
Fireline	\$ 1,358,392	15%	\$ 160	3%	\$ 8,489.95
Commercial-up to 6" mtr	\$ 783,803	9%	\$ 203	4%	\$ 3,861.10
Industrial- 6" & above	\$ 1,253,977	14%	\$ 50	1%	\$ 25,079.54
Municipal	\$ -	0%	\$ -	0%	#DIV/0!
Total	\$ 9,044,010	100%	4,976	100%	\$ 1,817.53



5) External Communications

- Annual meetings are held with the fire departments to work through hydrant issues and other infrastructure coordination/upgrades. These are currently being scheduled for 2025.
- Quarterly status meetings continue to be scheduled with the Mayors and/or key staff from the following retail systems. The meeting agenda covers the lead service line replacement program status, unauthorized hydrant access/misuse, LIHWAP and shutoffs. The meeting formats are adjusted accordingly.
 - a. Clifton
 - b. Passaic
 - c. Paterson
 - d. North Arlington
 - e. Prospect Park
 - f. Lodi

Attachment A – Top Past Due Accounts greater than \$40,000

Bold Accounts indicate Past Due Balances greater than \$40,000.

Not bolded line items include other accounts associated with the Past Due Balance account.

	Customer #	Account #	Account Status	Customer Name	Service Address	Town	Account Type	Collection Status	A/R Balance
1	0201763	159162	Active	EAST NEWARK CENTER, LLC	255 GRANT AVENUE	EAST NEWARK	Industrial- 6" & above	Shut-Off List	\$ 733,432.21
2	0273800	032470	Active	PB NUTCLIFF, LLC	811 ROUTE 3 EAST #2	CLIFTON	Industrial- 6" & above	Disconnected	\$ 273,070.40
3	0122967	069168	Active	MODA FURNITURE	125 SOUTH STREET	PASSAIC	Small Commercial- < 2'	Disconnected	\$ 136,013.97
3a	125839	69140	Active	CONTEMPO REALTY, LLC	125 SOUTH STREET	PASSAIC	Final Notice (Notice 3)	Delinquent Letter (Notice 1)	\$2,463.67
4	0271903	118920	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$ 114,070.66
7a	271903	118922	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$682.53
7b	271903	118924	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$468.70
20	0255857	118922	Finalled	CORAL DYE & FIN. CORP	555 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$ 41,168.66
32	0255857	118924	Finalled	CORAL DYE & FIN. CORP	555 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$ 26,920.06
36	0255857	118930	Finalled	CORAL DYE & FIN. CORP	571 E 31ST STREET	PATERSON	Fireline	Collections Okay	\$ 25,080.89
5	0122427	104492	Finalled	FABRICOLOR MFG. CORP	24 VAN HOUTEN STREET	PATERSON	Industrial- 6" & above	Collections Okay	\$ 102,261.79
6	0124761	101890	Active	PATERSON COMM. DEVELOPMENT	2 MARKET STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$ 99,233.94
7	0124657	105482	Active	CENTER CONTRACTING, CORP.	59-61 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$ 91,536.42
8	0125363	125152	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Fireline	Final Notice (Notice 3)	\$ 73,608.05
11a	13297	125150	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Residential	Disconnected	\$12,325.26
9	0233821	105492	Active	PUTNAM DEVELOPMENT, CORP.	71 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$ 62,708.19
10	0121985	097234	Active	SHERMAN SCOTT	28 PIERCY STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$ 58,115.39
11	0037097	091970	Active	MOHAMMAD ODATALLA	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$ 56,672.10
14a	0227611	091968	Active	ANSM, INC.	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$24,383.06
12	0052917	101888	Active	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$ 50,400.77
15a	52917	182732	Finalled	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$0.00
13	0272144	052704	Active	230 ROOSEVELT, LLC	234 ROOSEVELT AVENUE	LODI	Small Commercial- < 2'	Disconnected	\$ 45,207.36
14	0122307	075386	Active	680 BROADWAY CONDO ASSOC. INC.	680 BROADWAY	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$ 44,743.39
15	0284525	106224	Finalled	2 WOOD ST. LLC.	2 WOOD STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$ 43,062.02
16a	0295585	088316	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$123.53
16b	0295585	121808	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$1,235.22
16c	0289326	121806	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$0.00
16d	0289326	088318	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$0.00
16	0322867	107152	Active	PATERSON PUBLIC SCHOOLS	780 11TH AVENUE	PATERSON	Municipal	Final Notice (Notice 3)	\$ 42,882.24
18a	322867	107154	Active	PATERSON PUBLIC SCHOOLS	780 11TH AVENUE	PATERSON	Fireline	Final Notice (Notice 3)	\$18,235.05
17	0290122	106352	Active	ALIUSTA DESIGN LLC	15-17 1ST AVENUE	PATERSON	Fireline	Final Notice (Notice 3)	\$ 41,965.36
18	0123849	053808	Active	PETRILLO TRUCKING	228 UNION STREET	LODI	Fireline	Final Notice (Notice 3)	\$ 41,881.55
	0038787	053806	Active	PETRILLO TRUCKING	228 UNION STREET	LODI	Small Commercial- < 2'	Collections Okay	\$114.73
19	0039905	077876	Active	PATHAM REALTY	83 CIANCI STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$ 41,249.37
21	0326876	030490	Active	MIKE AHDOOT	208 PIAGET AVENUE	CLIFTON	Fireline	Shut-Off List	\$ 40,934.44
	0326876	030488	Active	MIKE AHDOOT	208 PIAGET AVENUE	CLIFTON	Small Commercial- < 2'	Collections Okay	\$416.36
22	0291130	062352	Active	ALEX PEREZ	39-41 LEXINGTON AVENUE	PASSAIC	Fireline	Final Notice (Notice 3)	\$ 40,458.47
	0291130	062350	Active	ALEX PEREZ	39-41 LEXINGTON AVENUE	PASSAIC	Small Commercial- < 2'	Disconnected	\$977.69
23	0124351	089652	Active	JOSE RODRIGUES	127 MAIN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$ 36,501.88
	0124351	089650	Active	DR RODRIGUEZ	127 MAIN STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$18,025.06
24	0123859	054740	Active	MAHMOUD ODATALLA	511 WESTMINSTER PLACE	LODI	Fireline	Final Notice (Notice 3)	\$ 34,771.91
	0225491	054738	Active	FURINTIRE SIINGTURE	511 WESTMINSTER PLACE	LODI	Small Commercial- < 2'	Disconnected	\$6,988.45
25	0331958	185452	Active	PATERSON BOARD OF EDUCATION	202 UNION AVENUE	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$ 34,233.67
	0331958	189620	Active	PATERSON BOARD OF EDUCATION	202 UNION AVENUE	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$0.00
26	0331785	115166	Active	GALLERY LINEN LLC	971 E 24TH STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$ 32,705.76
27	0229869	098584	Active	MIKE'S GRILL	197 E RAILWAY AVENUE	PATERSON	Small Commercial- < 2'	Disconnected	\$ 32,049.98
28	0122277	121768	Finalled	CRISTANY PRINT WORKS	451 5TH AVENUE	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$ 29,491.82
29	0036931	092078	Active	MIKE ABUK	246 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$ 29,046.86
30	0249317	063746	Finalled	HANEEN'S, INC.	781-787 MAIN AVENUE	PASSAIC	Small Commercial- < 2'	Disconnected	\$ 28,871.04
	0125669	063744	Finalled	781 MAIN IN	781-787 MAIN AVENUE	PASSAIC	Fireline	Collections Okay	\$24,991.82
31	0035455	119464	Active	RICHARD DAVENPORT	338-340 E 33RD STREET	PATERSON	Residential	Disconnected	\$ 28,151.63
33	0282035	095014	Active	GREENTREE DEVELOPMENT GROUP, LLC	1 OTILLIO TERRACE	TOTOWA	Commercial-up to 6" mtr	Disconnected	\$ 25,722.35
34	0282934	091892	Active	95 MARKET ST, LLC	95 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$ 25,554.34
35	0325399	118546	Active	MK HYDROTECH INC DBA DANIEL LAUNDROMAT	495 E 30TH STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$ 25,337.26
	0291932	118544	Active	FOWLER EQUIPMENT COMPANY	495 E 30TH STREET	PATERSON	Small Commercial- < 2'	Collections Okay	\$1.46
									\$ 2,800,548.79

* settlement agreement reached and 1st payment received. Need to input payment & terms in system.

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