

Passaic Valley Water Commission will start its annual hydrant flushing on April 15, 2024

FOR IMMEDIATE RELEASE

(Clifton, N.J. – April 12, 2024) – Passaic Valley Water Commission (PVWC) will begin its annual hydrant flushing throughout its service area, weather permitting, starting Monday, April 15, 2024. Flushing will take place between 8:00 am and 10:00 pm on weekdays (except holidays) and is anticipated to be completed by November. Clifton and Paterson will be flushed first and customers can stay up to date on areas being flushed by visiting pvwc.com.

The purpose of this exercise is to ensure adequate water supply by removing accumulated sediment and maintaining the proper flow of water. During the flushing process, customers may experience temporary discoloration of their tap water and/or reduced water pressure. This discoloration is caused by sediment and minerals that have accumulated in the water mains over time. PVWC advises residents to refrain from doing laundry during the flushing period and to wait until the water runs clear before drinking or cooking with it. After flushing, customers experiencing discoloration are encouraged run their cold taps until the water is clear.

"PVWC's mission is to safely and efficiently maintain and distribute a secure and sustainable supply of high-quality drinking water," said Jim Mueller, Executive Director of Passaic Valley Water Commission. "Flushing is an essential part of our maintenance program, and we appreciate the cooperation and understanding of our customers during this process."

Municipalities to be Flushed:

- Clifton
- Lodi
- North Arlington
- Passaic
- Paterson
- Prospect Park
- West Milford (High Crest and Post Brook sections)

PVWC thanks its customers for their patience as we work to maintain our water system. For more information and the flushing schedule, please visit pvwc.com, or call customer service at 973-340-4300, option #2.



MEDIA CONTACT

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Hydrant Flushing Frequently Asked Questions

Q. Why is Passaic Valley Water Commission (PVWC) flushing hydrants in my area, isn't that a waste of water?

A. Flushing is a standard practice in the water industry and keeps water clean and fresh by removing accumulated sediment that may build up in the water pipes.

Q. Is my water safe to use during flushing?

A. PVWC tests water quality regularly to ensure its drinking water standards meet or exceed federal guidelines. However, the company recommends not doing laundry or cooking with discolored water.

Q. What should I do if my water pressure gets low?

A. It is possible to experience low pressure during flushing. After the flushing in your neighborhood, please run your cold-water tap(s) and the pressure should normalize.

Q. How long will it take to flush the system in my area?

A. PVWC will flush the system as safely and quickly as possible, weather permitting.

Q. How do I flush the discolored water from my home?

A. Open the cold-water faucet(s) in your home and let them run until the water is clear.

Q. What if discoloration and low pressure continues to happen after flushing is over?

A. Should you continue experiencing discolored or low water pressure after the system is flushed, please contact Passaic Valley Water Commission's customer service department at 973-340-4300, option #2, and a representative will be able to assist you.

Stay informed of PVWC-related activity by registering to our free notification system by visiting <u>https://www.smart911.com/smart911/ref/reg.action?pa=pvwc</u>.

Thank you for your understanding and cooperation as we work diligently to continue providing clean drinking water to our valued customers.