



**MEDIA CONTACT**  
Bryan Frierson  
Passaic Valley Water Commission  
201-494-6153  
bfrierson@pwwc.com

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## **PASSAIC VALLEY WATER COMMISSION REMINDS CUSTOMERS OF NJ'S WINTER TERMINATION PROGRAM MARCH 15<sup>TH</sup> DEADLINE, COMPANY WILL RESUME RESIDENTIAL SHUTOFFS**

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### **FOR IMMEDIATE RELEASE**

**(Clifton, N.J. – March 8, 2024)** – Passaic Valley Water Commission (PVWC) is reminding customers that the NJ Department of Community Affairs' (DCA) winter termination program, which protects residential accounts against water service interruption due to non-payment, will end on March 15, 2024. The program runs yearly from November 15<sup>th</sup> to March 15<sup>th</sup>.

PVWC offers a no-interest payment plan to assist customers in managing their bills. Signing up for the payment plan can provide customers with a structured approach to catch up on any overdue amounts. The company has also started conversations with New Jersey SHARES, a nationally recognized 501(c)3 nonprofit organization that provides statewide help and referral for essential services to those in need of assistance.

"We understand these are difficult times for many of our customers, and we have done everything in our power to work with them and to provide assistance where possible," said PVWC Executive Director Jim Mueller. "PVWC partnered with the DCA in its Low-Income Household Water Assistance Program, which ended last year," continued Mr. Mueller. "We're exploring other avenues such as NJ SHARES, to help our customers that may have fallen behind on their water bills."

Customers are encouraged to contact PVWC's customer service department at 973-340-4300 to learn more about the winter termination program and the no-interest payment plan.

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