

Executive Director
James Mueller, PE

Executive Director Report
April 23, 2025
Board Meeting

Commissioners
Rigo Sanchez, President, Passaic
Gerald Friend, Vice President, Clifton
Carmen DePadua, Treasurer, Paterson
Ruby N. Cotton, Secretary, Paterson
Jeffrey Levine, Commissioner, Paterson
Deborah Rizzi, Commissioner, Clifton
Ronald Van Rensalier, Commissioner, Passaic

1) Operational Issues and Highlights

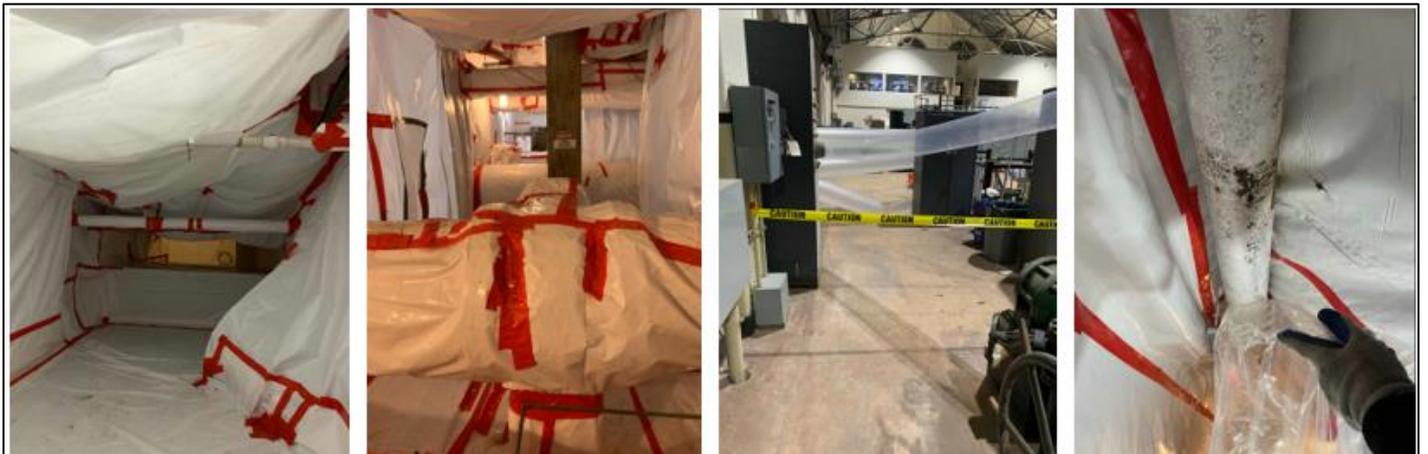
Project Highlight:

Project Summary: Asbestos Removal – Main Pump Station (Contract No. 24-B-19) - PVWC successfully completed the asbestos abatement project at the Main Pump Station. Work was performed by Unicorn Construction, with **John Feliciano** serving as Lead Inspector, **Joe Aldigheri** as Safety and Asbestos Specialty Inspector, **Mansi Master** as Project Manager and **Stefano Turano** as PVWC Intern. The project was additionally overseen by H2M Architects & Engineers & Omega Environmental Services.

Despite a contract duration of **180 days**, Unicorn’s elapsed time from Notice to Proceed to final completion was **50 days**. The contract, valued at \$158,525, was completed on time and on budget with no allowance items used and no change orders issued. Since no allowance items were used, PVWC was able to close out this contract at a final cost of **\$118,525**. To avoid disruption to Main Pump Station operations, Unicorn worked an after-hours schedule. The work involved removal of 290 linear feet of piping 4" and greater in diameter from the basement. Daily safety meetings were conducted throughout the project.

Unicorn Construction performed their role safely, diligently, and with a high degree of professionalism. John Feliciano credits the success of the project to the excellent communication and strong work ethic demonstrated by the contractor’s foreman.

Great job to the entire team!

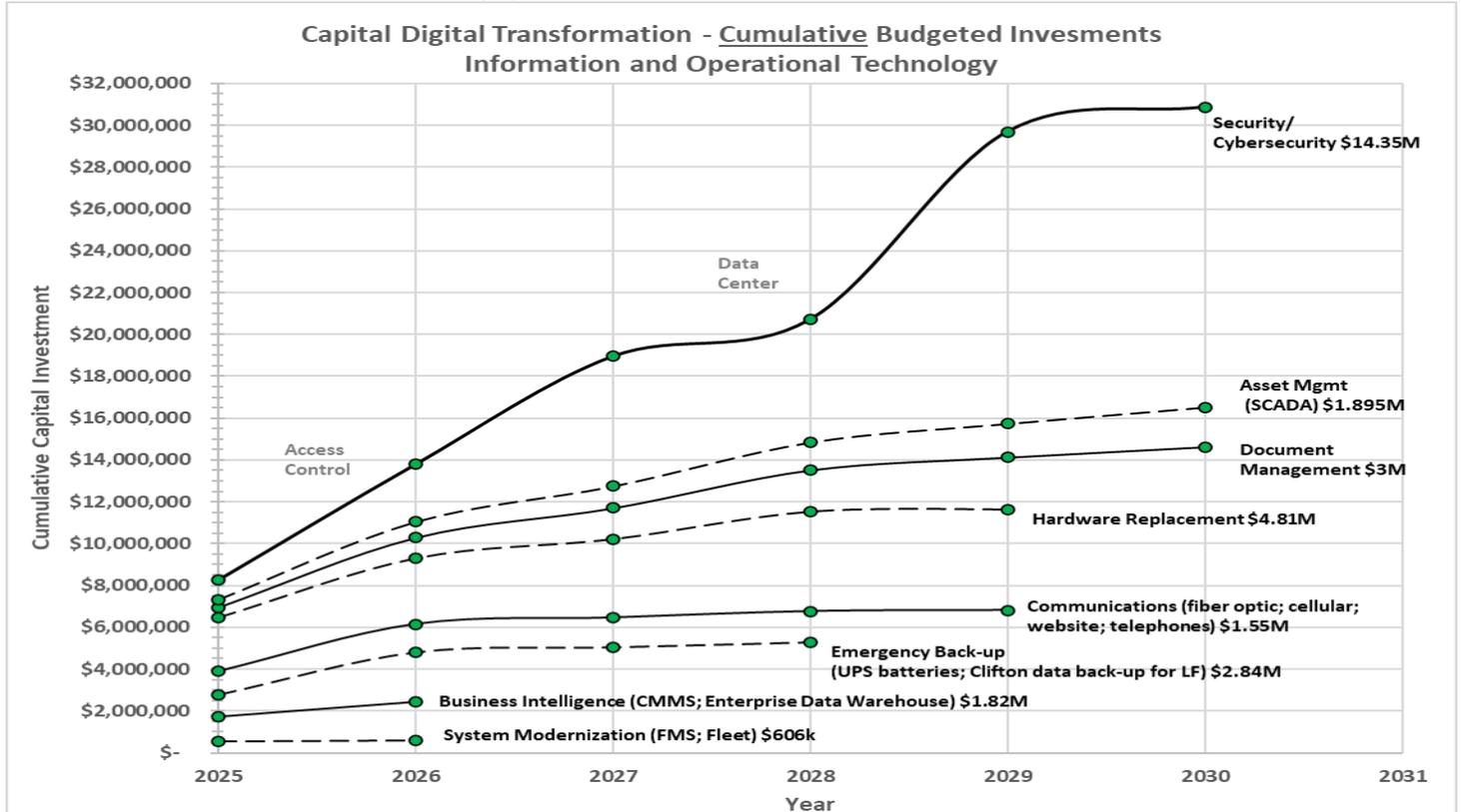


Information Technology

As part of the approved 2025 budget there is **\$30.9M** allocated for capital investment in PVWC digital transformation initiatives between 2025 and 2030 involving both information technology (IT) and operational technology (OT). These investments cross different infrastructure areas of focus with some investments already underway and others ramping up over the next few years. These focus areas are categorized as follows: *security/cybersecurity; hardware; document management; emergency back-up; asset management; business intelligence; communications; and system modernization*. The table below includes the capital budgeted in each focus area by fiscal year.

Digital Transformation - Ongoing and Planned Capital Investments (Year By Year)								
Categories / \$	2025	2026	2027	2028	2029	2030	Total	% Total
Security/Cybersecurity	\$ 916,667	\$ 1,816,667	\$ 3,466,667	\$ 3,000,000	\$ 4,750,000	\$ 400,000	\$ 14,350,000	46%
Hardware	\$ 2,540,000	\$ 590,000	\$ 610,000	\$ 1,010,000	\$ 60,000	\$ -	\$ 4,810,000	16%
Document Management	\$ 500,000	\$ 500,000	\$ 500,000	\$ 500,000	\$ 500,000	\$ 500,000	\$ 3,000,000	10%
Emergency Back-up	\$ 1,003,333	\$ 1,356,667	\$ 240,000	\$ 240,000	\$ -	\$ -	\$ 2,840,000	9%
Asset Management	\$ 382,500	\$ 382,500	\$ 282,500	\$ 282,500	\$ 282,500	\$ 282,500	\$ 1,895,000	6%
Business Intelligence	\$ 1,220,000	\$ 600,000	\$ -	\$ -	\$ -	\$ -	\$ 1,820,000	6%
Communications	\$ 1,160,000	\$ 210,000	\$ 65,000	\$ 65,000	\$ 50,000	\$ -	\$ 1,550,000	5%
System Modernization	\$ 529,016	\$ 77,005	\$ -	\$ -	\$ -	\$ -	\$ 606,021	2%

The cumulative capital investments are shown below over the same period of time. Early priorities in 2025 include modernizing the financial management system (FMS) and fleet monitoring technology; further developing a data governance framework for the new enterprise data warehouse and optimizing CMMS/GIS/CIS for business intelligence; communications improvements for fiber optic cables, cellular systems; telephones and website; and hardware replacement due to antiquated equipment. In 2026, investments ramp-up for facility access control upgrades for building security as we also prepare plans and designs for a data center to be implemented towards the end of the decade. Steady annual investments are also planned for document management to preserve institutional knowledge and make staff access easier to critical, secure information; as well as improve the inventory and plan for system upgrades for SCADA hardware and software due to equipment modernization needs.



Engineering

Planning and Modeling (Pat Porcaro, Chief Engineer Planning and Modeling)

- New Service Line Applications and Pre-Application Tasks:** PVWC has conducted about 90 fire flow tests per year since 2023. We receive and review for potential impact to PVWC an average of 2 to 3 public notices daily for planned improvements.
 - A draft proposal has been developed to restructure the process for new service line applications. Key issues include: recouping PVWC costs not covered by the current flat fee approach; initiate a formal process with applicable municipal planning Boards to include PVWC in the approval process for new infrastructure impacts on PVWC assets and/or supply; develop and enforce more formal standards for backflow prevention; and reorganizing workload for service line installation, testing and bacteriological sampling under inspection of PVWC. *Once the recommendations are finalized a meeting will be scheduled with the Legal committee to review the proposed improvements to the process.*

- Distribution and Storage Planning:** This planning contract was kicked-off in December 2024 to develop the plan

Wholesale Customer	Jan 2025	Feb 2025	Mar 2025	Total
Bloomingtondale	\$0.00	\$0.00	\$0.00	\$0.00
Cedar Grove	\$55,047.94	\$43,687.13	\$34,655.83	\$133,390.90
Elmwood Park	\$209,010.13	\$171,093.00	\$185,141.69	\$565,244.82
Fair Lawn	\$179,980.95	\$126,402.39	\$167,043.25	\$473,426.59
Fairfield	\$154,392.26	\$122,567.67	\$147,762.14	\$424,722.06
Garfield	\$67,461.99	\$56,961.31	\$64,738.27	\$189,161.58
Haledon	\$116,367.61	\$95,975.50	\$111,601.09	\$323,944.20
Harrison	\$179,765.92	\$145,575.99	\$176,970.51	\$502,312.42
Hawthorne	\$0.00	\$0.00	\$0.00	\$0.00
Lincoln Park	\$89,488.73	\$68,272.34	\$85,582.34	\$243,343.42
Lyndhurst	\$209,870.26	\$166,828.22	\$200,158.02	\$576,856.50
NJAW	\$1,037,345.38	\$976,491.61	\$675,197.34	\$2,689,034.33
North Caldwell	\$77,805.38	\$64,437.62	\$77,160.29	\$219,403.30
Nutley	\$80,649.50	\$61,741.02	\$73,451.88	\$215,842.40
Ridgewood	\$53,829.43	\$29,602.60	\$63,075.76	\$146,507.79
Ringwood	\$4,157.27	\$3,512.17	\$2,974.60	\$10,644.03
Riverdale	\$28,169.06	\$22,219.87	\$0.00	\$50,388.93
SMCMUA	\$204,817.03	\$227,681.99	\$244,526.09	\$677,025.10
Totowa	\$173,171.63	\$155,180.71	\$187,041.13	\$515,393.47
Verona	\$163,925.30	\$130,882.20	\$129,842.89	\$424,650.39
Wallington	\$97,158.17	\$90,420.54	\$77,231.97	\$264,810.68
Wanaque	\$609.25	\$215.03	\$2,365.34	\$3,189.63
West Caldwell	\$116,009.22	\$153,567.97	\$110,956.00	\$380,533.19
Woodland Park	\$92,391.65	\$119,163.01	\$62,000.61	\$273,555.27
Total	\$3,391,424.07	\$3,032,479.90	\$2,879,477.01	\$9,303,380.98

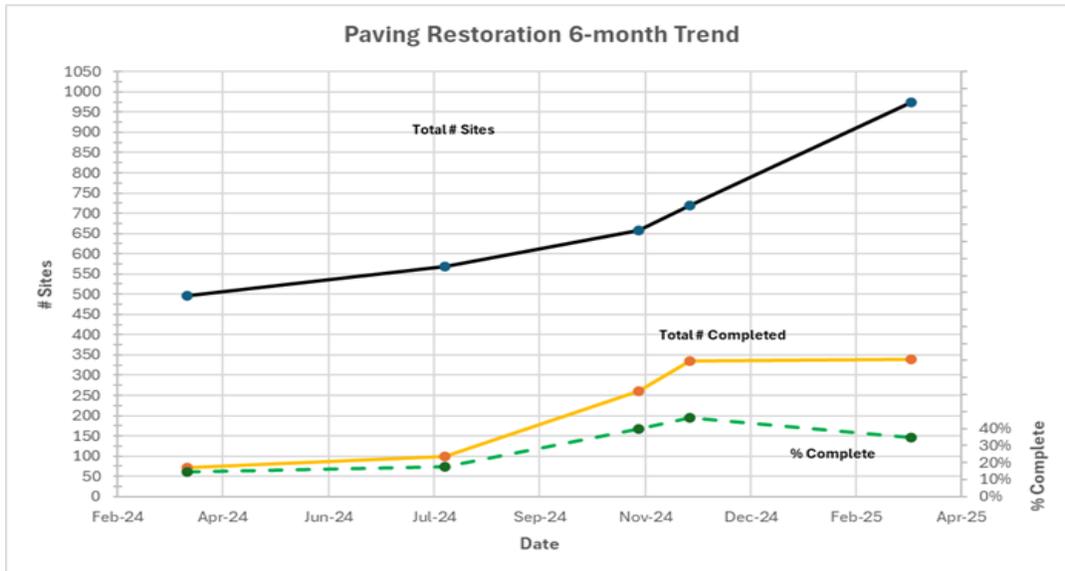
for compliance with the LT2 mandate to cover all drinking water reservoirs. The plan is focusing on identifying necessary improvements in the distribution system to allow *New Street* and *Great Notch* reservoirs to be taken out of service sequentially for construction of storage tanks. The plan also focuses on the amount of storage required at each reservoir to meet water demands during normal operating conditions as well as during emergencies or planned outages of critical assets. The existing conditions report was submitted by *Arcadis* and reviewed with PVWC staff on April 1, 2025. Comments have been submitted and a preliminary alternatives analysis will be initiated shortly. *USEPA* and *NJDEP* have also reached out with revised consent order dates. *One key issue is the need to coordinate with the consecutive wholesale systems regarding PVWC alternatives and potential impact to the water supply to these systems during planned outages. Also, the existing storage waiver applications previously approved by NJDEP for these systems,*

based on PVWC supply capability, need to be revisited. Initial outreach is planned with these wholesale systems in the coming months to introduce our planning project and begin to understand the capital plans of each system. A snapshot of the wholesale revenue for each system during Q1 2025 is provided in the table above.

- PFAS Planning and Basis of Design** Engineering shared all experimental data from the ongoing piloting program with the State as requested by NJDEP during last month’s project review meeting with their technical staff. The Water Research Foundation (WRF) peer review input was also sent to the State to assist with their understanding of the challenges PVWC faces. Funding through the State Emerging Contaminants category may be available and we will work NJDEP to allocate funds as appropriate. *It is anticipated that PVWC will start receiving payments because of the class action lawsuit settlements starting the second quarter of 2025 and continuing until the end of the year.* There is no word yet on the potential amounts of the payments.

Project Delivery - Distribution and Resiliency (Alex Wells, Supervising Engineer)

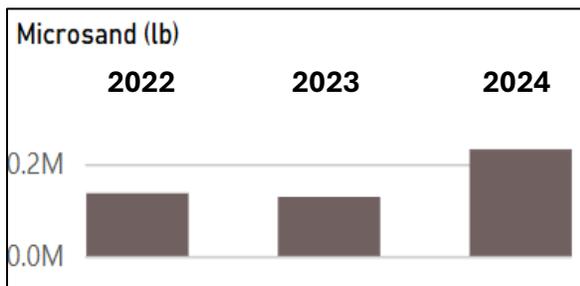
- **Industrial Loop Upgrades – Advanced Work to Levine Project – Contract 22-B-7 (\$6.7M):** The piping work on 21st Avenue and Totowa Avenue in Paterson has been completed. Instrumentation and Control work at the interconnection chambers is proceeding. Work is expected to be completed in the next month so that we can begin the month-long testing period to confirm the connections are working as designed.
- **Woodland Park (Garett Heights) Water Main Improvements and Interconnections – Contract 25-PE-04 (Est. \$8-10M; cost-share TBD):** Design documents are approaching 60 percent completion. A pre-planning meeting with the NJDEP to discuss funding options is being scheduled. **We are meeting with the County and Woodland Park Tuesday, April 22, 2025 to further discuss the project scope, schedule and costs.**
- **Water Main Replacements:** A master schedule of the water main replacement projects planned for the next couple of years is being finalized. The areas that are designated for targeted flushing due to chronic, recurring water quality issues are being assessed as part of this schedule in terms of short-term improvements that may be warranted. At least two construction projects for each owner city are anticipated in the next year or so.
- **Valve Assessments:** Valve assessments have been completed in North Arlington and Prospect Park. Contractor will be focusing on valve assessments within the quarterly flush zone within the Main System.



- **Restoration work:** There are currently 635 site restorations with paving activities shutdown over the winter. Activity will be ramping back up. There are 377 concrete restorations that are pending with 100 completed over the last month as the weather has improved.

Project Delivery - Treatment and Reservoirs (Julie Alesandrelli, Supervising Engineer)

- **Levine storage tanks (\$41.8M):** The process of finalizing the loan with NJDEP and the Water Bank is ongoing with documents submitted by PVWC that are under review by the State. The contractor is anxious to get started to lock in pricing and avoid potential increases resulting from tariffs on imports/exports. The notice to proceed has not been established due to the ongoing loan closure process. Outreach has been reinitiated with an in-person meeting with the **Paterson Community Development Corporation** and a virtual town hall. More outreach is planned once we have a notice to proceed for the contract and a detailed schedule for the work from the contractor.



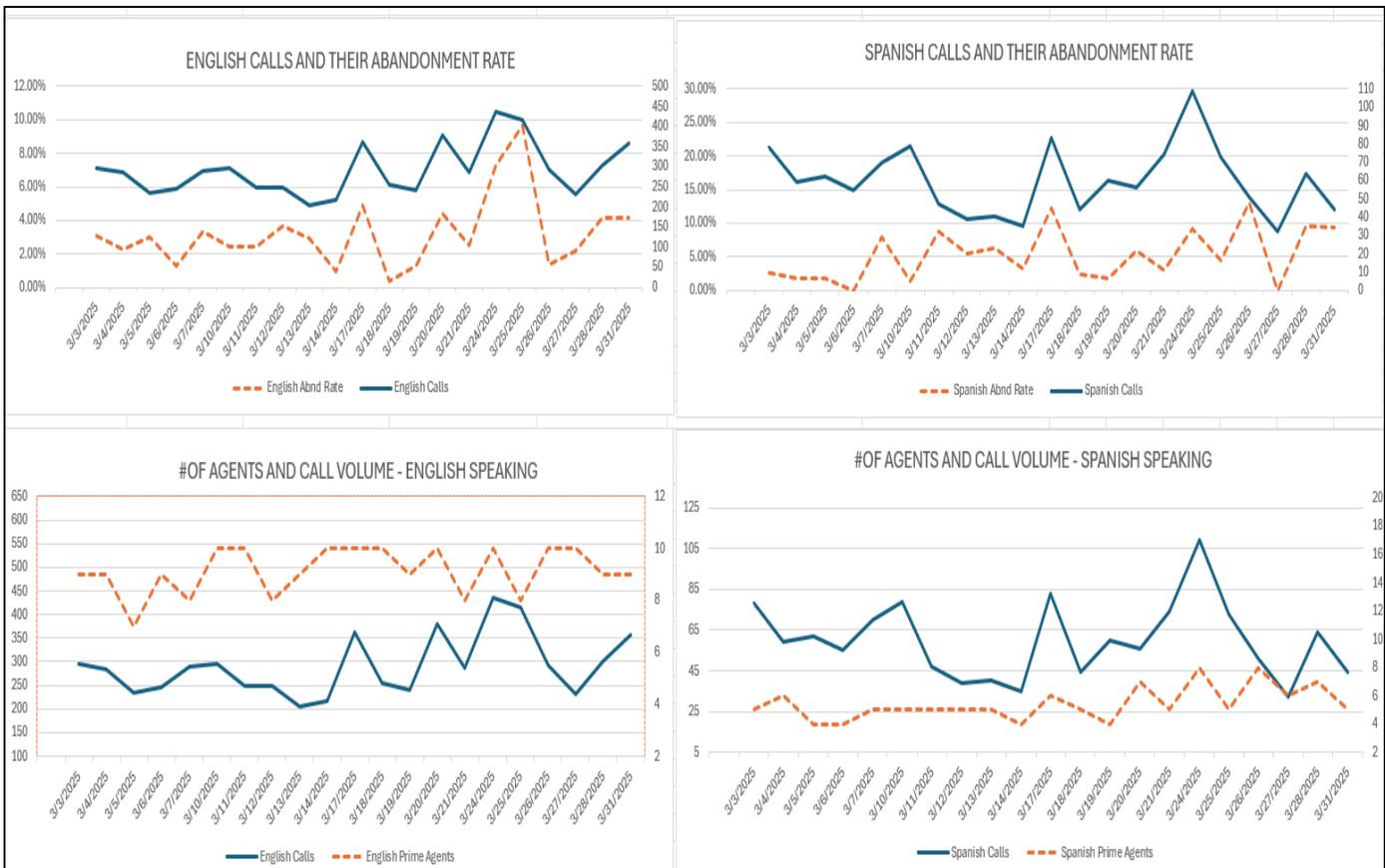
- **Actiflo Upgrade – Little Falls WTP – Contract 24-B-25 (\$2.3M):** Additional work on a 24” valve was **successfully completed** by Coppola Services in collaboration with engineering, maintenance and plant staff who needed to rework operations and isolate the normally used pipe header to isolate the valve for the work. The successful repair will assist with flow distribution and mitigate loss of micro sand from the process which has been trending up in 2024 almost

double the prior two years (*see dashboard pasted below*). Shop drawings for the Lamella tube replacement are still under review due to changes from the original design, questions on the structural supports and request for references of other utilities who had adapted the updated design to existing tanks. A meeting will be held to review status and facilitate decision-making to continue progress.

- **Residuals Upgrade (Est. \$30-40M):** The bid opening was extended from April 3rd to April 22nd and there has been considerable interest from the contracting community. Bids may be high due to the current economic conditions.

Customer Service

- There were 5,920 logged calls in March 2025 with 318 complaints received (5.4%). Toward the end of March PVWC Distribution staff initiated the annual hydrant flushing program in addition to shutoffs for past-due-



balance accounts as well as hydrant testing. This confluence of activity led to an increase in the volume of calls particularly on March 24-25th. On March 25th the increased volume of calls plus the shortage in the number of agents (8) led to a spike in in the abandonment rate of English-speaking calls.

- The Hazen dashboards are assisting Customer Service representatives to view information to help other departments. As an example, in March Veolia was using our water supply, to aid them with the drought conditions experienced in their system. This was causing residents of Lodi to experience low and poor pressure. With our dashboards we were able to assist Distribution on watching how many calls were coming in, without having to run any reports, in case other measures needed to be taken. We did not have any video chats or in-person appointments this month.



Pumping & Power

Monthly Pumping & Power Metrics						
Date	Interconnection Flow (MG)	Total Monthly Volume (MG)	Monthly Average (MG)	Max Day Volume (MG)	Wanaque Flow (MG)	Filter Plant Flow (MG)
1/31/2025	95	2,341.13	75.52	86.05	1,175.90	1,165.23
2/28/2025	35	2,221.34	79.33	90.43	1,052.40	1,168.94
3/31/2025	228	2,590.52	83.57	92.23	952.10	1,638.42

- Attended the DEP Drought Warning meetings.
- Assisted Veolia Water by starting a transfer of 8 MGD during the drought.
- Assisted NJWSC by maintaining our daily draft at 30 MGD during the drought. PVWC drafted approximately 100 MG less water in March than February.
- Exercised the 4 emergency generators under full Little Falls site electric load.
- Tested and exercised the repaired

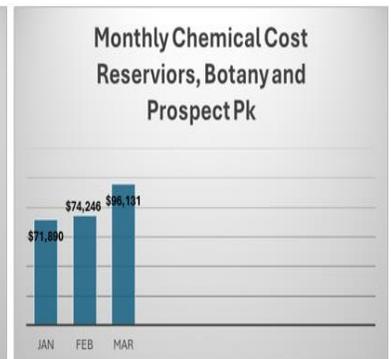
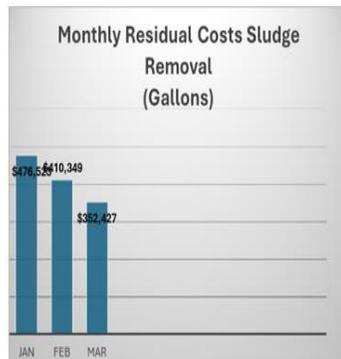
Verona Pumps Emergency Generator.

- Started the installation of the new motor control center for the sump pumps and vacuum pumps.
- Attended the quarterly Big 6 Water Purveyors' meeting.

Purification/Laboratory

- All filters met the SWTR requirements. Combined filter effluent turbidity met the SWTR requirements. Ozone contractors achieved inactivation ratio. Distribution system met SWTR

Lab Report			
Date	Total Samples Collected		Total # of Positive Coliforms
	In-House	Outside	
1/31/2025	1146	36	0
2/28/2025	1132	93	0
3/31/2025	1086	70	0



requirements. Interviewing for Lab Tech, Water Samplers, Water Treatment Plant Operator, Chemist 2 & 3.

Distribution

- We started our quarterly flushing program in March. As for our yearly flushing program, that will begin at the end of April. Water main breaks have decreased
- Below are the monthly metrics:

Monthly Distribution Metrics									
Date	Hydrants			Main Breaks		Curb Boxes	Mark-outs		Meters
	Flushed	In-House Replaced	In-House Repaired	In-house Repaired	Contractor Repaired	# Excavated	Total	Emergency	Replaced
1/31/2025	1	0	0	49	3	0	1805	210	187
2/28/2025	0	0	10	15	1	58	1802	136	250
3/31/2025	126	4	16	5	0	81	1690	119	345
Total	127	4	26	69	4	139	5,297	465	782
Annual Metrics	2.3%	0.1%	0.5%	11.2		0.2%	8.1%		1.1%
Metric Description	% of System-wide Hydrants			Annual # Breaks/ 100 miles of pipe		% System Total	% Emergency < 4 hour response		% System Total

Purchasing

- Below are the metrics for the Purchasing department.

Month/Year	Chemical	Professional Services	Procurement	Awarded	Invoiced FPOs	Cancelled FPO	Await Invoicing	Awaiting Approval	Reserved	Invoiced POs	Cancelled POs	Awaiting Receipt	Contract Related	
Mar 2025	10	29	126	12	10	222	2	5	12	14	17	3	40	6
Feb 2025	10	29	126	10	4	258	4	14	23	95	16	1	52	4
Jan 2025	10	29	126	10	1	291	2	24	22	54	19	0	91	13

Maintenance

- The maintenance department continues to perform corrective and preventative maintenance on the Little Falls Water Treatment plant and the Distribution
- | Month/Year | Work Orders Initiated | Work Orders Completed | % of Work Orders Completed |
|--------------|-----------------------|-----------------------|----------------------------|
| Jan 2025 | 109 | 152 | 139.45% |
| Feb 2025 | 128 | 125 | 97.66% |
| Mar 2025 | 148 | 127 | 85.81% |
| Total | 385 | 404 | 104.94% |

Organizational Development and Human Resources

- Human Resources will begin coordinating trainings for employee growth. The trainings will focus on enhancing key skills, supervisory skills and supporting career progression.

ODHR Metrics														
Date	Monthly												Year to Date	
	# Vacancies	# Job Postings (Internal)	# Job Postings (External)	# Job Applications Received	# Interviews	Salary Increments	90-Day Increments	Out of Title Pay	Intern Hire/Rehire	Commissioner Onboarded	Promotions/ Advancements	Lateral Title Change	# New Hires	# Separations
1/31/2025	3	3	2	5	9	25	3	2	1	1	1	3	2	3
2/28/2025	49	2	2	16	4	11	0	0	0	0	4	3	2	6
3/31/2025	48	3	3	4	2	12	0	0	0	0	0	0	0	1

Communications & Intergovernmental Coordination

125 new users signed up for RAVE. 8 alerts were sent out in March 2025. 22 social media posts were published across our four (4) platforms: Facebook, Instagram, X, and Linked In.

Communications Metrics													
Date	Rave Notifications									Social Media			
	Paterson	Passaic	Clifton	Prospect Park	Lodi	N Arlington	Woodland Park	W Milford	*Miscellaneous	Facebook	Instagram	X	LinkedIn
1/31/2025	13	1	10	0	4	1	0	0	0	43	44	42	5
2/28/2025	2	0	3	0	1	1	0	0	0	17	16	14	4
3/31/2025	2	1	0	0	0	0	0	0	5	8	7	6	1

*Miscellaneous includes system maintenance notifications, PVWC closings for holidays, etc.

- 1 press release was published in March:
 - 3/14 – PVWC to Begin Shutoffs
- **Critical Mention:** PVWC was mentioned 25 times in the media between March 1, 2025 – April 1, 2025 – sentiment of mentions was mostly positive.
- **Community Engagement**
 - Levine Reservoir in-person meeting with Paterson Community Development Corporation (4/4/2025)
 - Levine Reservoir Virtual Town Hall (held on 4/10/25)
 - Shares Press Conference (held on 4/20/25)
 - Gilmore Memorial Preschool event for “preschool awareness day” (04/26/2025) – *details to follow after the coordinator gets back to our Comms Dept.*
 - North Jersey Elks Developmental Disabilities Agency (PVWC Evacuation Site Drill (04/29/25)
 - Passaic County Habitat for Humanity Jeanette Thompson Park Grand Opening (05/17/2025)

Finance

- Below are the credit card and EFT revenues and fees through March 2025.

Month Year	# Transactions	Revenue (\$)	Fee	%	EFT Revenue	EFT Fee	EFT %
Jan 2025	11,951	\$2,754,174.73	\$30,097.15	1.09%	\$1,854,612.98	\$15,311.86	0.83%
Feb 2025	9,475	\$2,520,072.03	\$28,004.99	1.11%	\$1,872,838.07	\$14,985.83	0.80%
Mar 2025	13,324	\$3,254,849.97	\$35,064.22	1.08%	\$2,199,760.67	\$14,059.83	0.64%

34,750 Transactions	\$8,529,096.73 Credit Card Revenue	\$93,166.36 Credit Card Fee	1.09% Credit Card Rate
	\$5,927,211.72 EFT Revenue	\$44,357.52 EFT Fee	0.76% EFT Rate

Environmental Health and Safety (EH&S)

- TCPA Compliance Assistance Visit from NJDEP March 3-5, 2025. Completion of all TCPA Consent Order Items from 2024 NJDEP Audit submitted on March 21, 2025 to NJDEP.
- Q1 Safety Committee Meeting union stewards and departmental staff held March 12th
- Based on March Safety Topic: Workplace Ergonomics, assessments were completed for office employees in Clifton and Little Falls
- Developed office ergonomics procedure and standard equipment list in collaboration with IT and HR

- Below are the monthly metrics for EH&S:

Month Year	Fatality	Lost Time	Recordable	First Aid	MV Accidents
Jan 2025	0	2	0	1	2
Feb 2025	0	0	0	2	2
Mar 2025	0	1	0	3	0
Total	0	3	0	6	4

2) Organizational Highlights

- Succession Planning:**
 - On April 23, 2025 there is a session planned with the Public Works Inspectors in Engineering to review career progression and skills development. This is particularly relevant as we ramp up our water main replacement capital program which may provide additional opportunities for staff to experience and learn from professional CMs.
 - Two separate lunch-and-learn sessions are planned with the Finance department and the Laboratory department.
 - Follow up to Maintenance department succession planning meeting held in July 2024 is planned in the next month or so.
- New Hires:** We had the following new hires start that will be introduced at the Board meeting:

NEW HIRES			
Names	Start Date	Department	Title
Christian Velasquez	4/14/2025	Pump Station	Pumping Station Attendants
Alexis Velazquez	4/14/2025	Pump Station	Pumping Station Attendants
Franklin Bautista	4/14/2025	Pump Station	Pumping Station Attendants

3) Regulatory Issues

Lead Service Line Replacement Status:

The contract with Pacific Construction (Contract 22-B-8) started in July 2022 and the contract with CDM-Smith for CM and service line inspections began in the Spring. The overall program is estimated at \$36M and we have received 77% principal forgiveness (\$27M) from the NJ I-Bank. Work continues replacement of lead line in all cities with a summary listed below as of April 10, 2025.

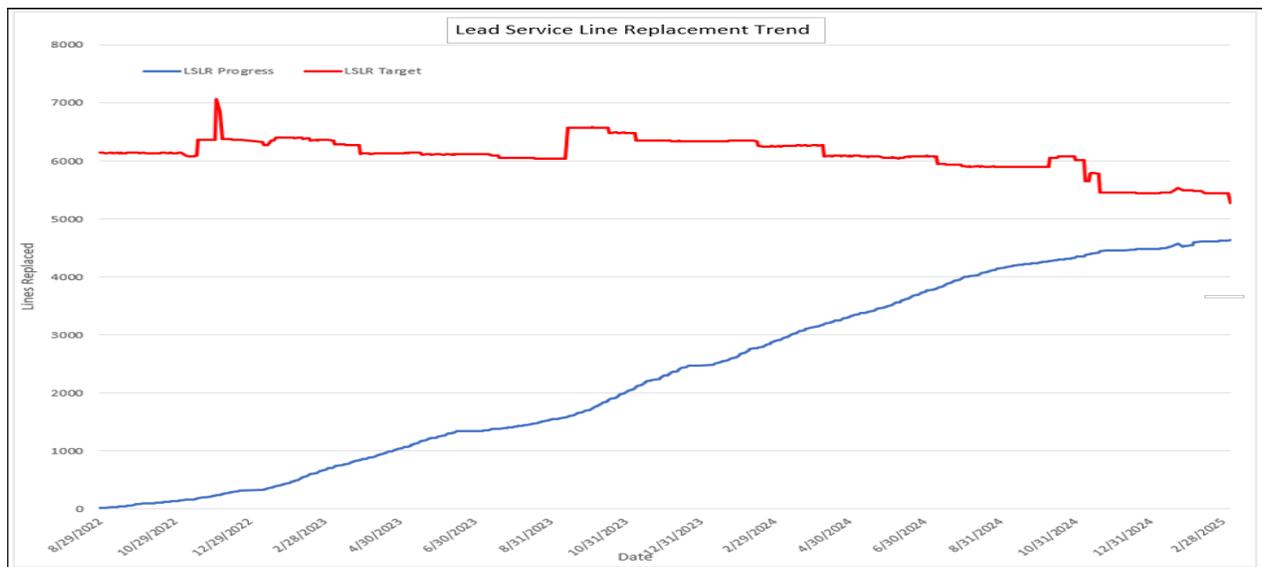
There are 325 locations listed as non-responsive to PVWC and contractor outreach which means that Pacific Construction has met their contractual requirements. PVWC staff are still trying to contact these locations, and the lists have also been shared with each of the owner cities and the Board of Commissioners. The PVWC Executive Director and General Counsel have also met to review and counsel will reach out to the legal departments to determine next steps. See the following page for more details on the replacement progress. There are about 1300 sites pending restoration.

**Passaic Valley Water Commission
Lead Service Line Tracking Summary**

	CLIFTON	PASSAIC	PATERSON	PROSPECT PARK	TOTAL
Inspections					
Remaining Unknowns LSLR Program ⁽¹⁾	31	16	36	-	83
Total Inspection Completed	740	449	484	38	1,711
<i>LSLR Inspection Lead Verified</i> ⁽²⁾	57	14	23	9	103
<i>LSLR Inspection Unable to Verify</i> ⁽³⁾	40	17	32	1	90
<i>LSLR Inspection, Non Lead Verified</i>	436	319	221	23	999
<i>Photo Submission, Non Lead Verified</i>	39	6	9		54
<i>Photo Submission, Lead Verified</i>	6		2		8
<i>Canvass, Non Lead Verified</i>	143	85	168	3	399
<i>Canvass, Lead Verified</i>	13	4	12	-	29
<i>Canvass, Unable to Verify</i>	6	4	17	2	29
Total Inspections Attempted by Address	1,653	968	900	130	3,651
Test Pit Program, Non Lead Verified	2,028	911	1,980	44	4,963
Test Pit Program, Lead Verified	224	99	213	8	544
% Found to Be Lead	10%	4%	8%	24%	8%
Replacements					
Contract 22-B-8 Remaining ⁽⁴⁾	31	21	43	5	100
Pacific's Non-responsive list	67	50	204	-	321
Replaced Lead Service Lines	1,568	841	2,120	148	4,677
% Complete	98%	98%	98%	97%	98%
Verified Non Lead by Test Pit	427	306	875	47	1,655
<i>Completed Pavement Restoration</i>	168	61	246	15	490
<i>Pending Pavement Restoration</i>	25	6	53	7	91
<i>Completed Sidewalk Restoration</i>	612	761	2,009	110	3,492
<i>Pending Sidewalk Restoration</i>	135	50	455	17	657
<i>Completed Lawn Restoration</i>	1,552	916	1,505	200	4,173
<i>Pending Lawn Restoration</i>	456	126	628	15	1,225
<i>Completed Interior Restoration</i>	445	238	807	24	1,514
<i>Pending Interior Restoration</i>	14	10	41	3	68
NON LEAD	22,572	8,253	23,437	1,164	55,426
Total	22,634	8,503	23,516	1,169	55,822

Notes:

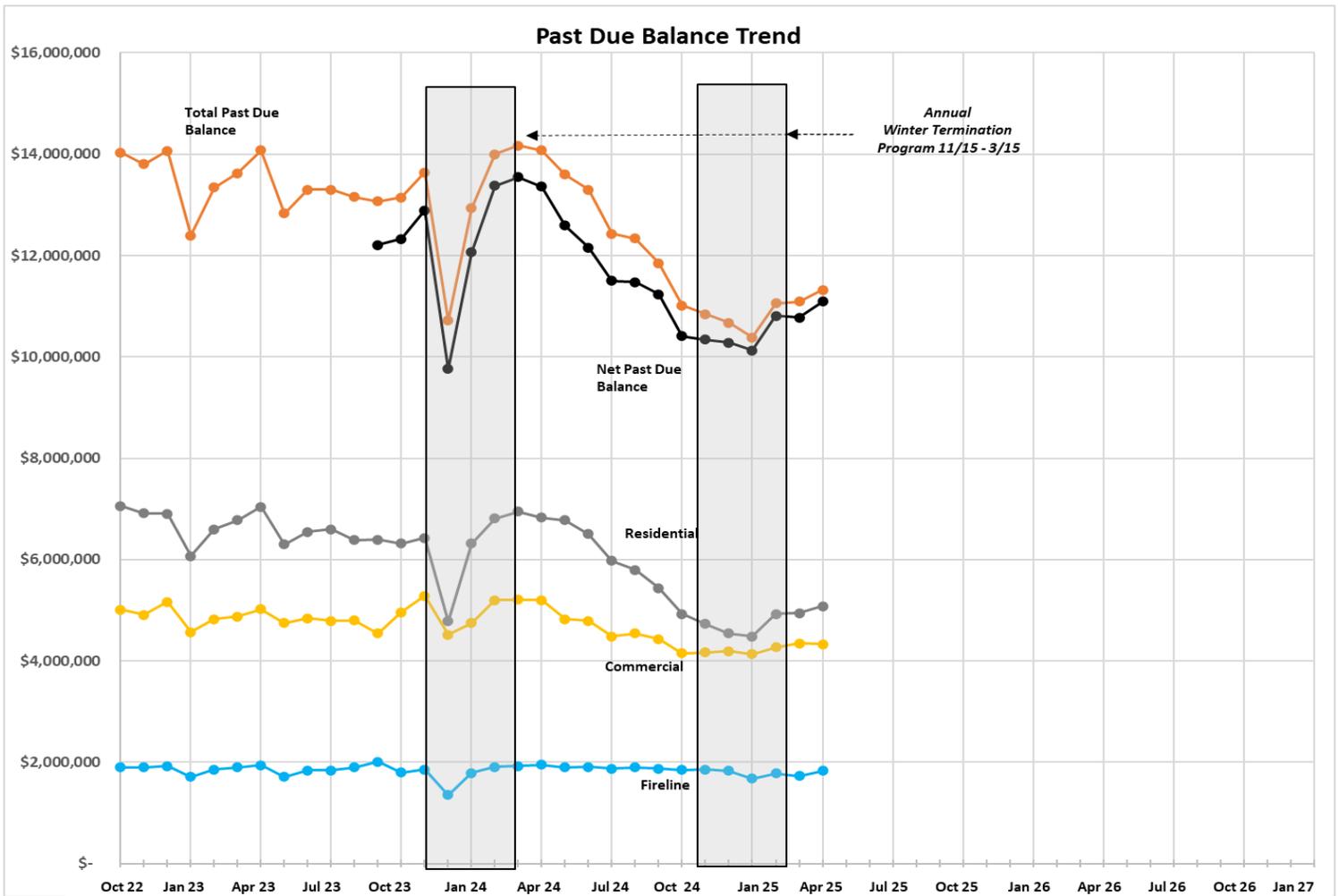
- (1) denotes the number of unknown service lines remaining to be inspected
- (2) denotes the number of lead and galvanized steel assigned to Contract 22-B-8
- (3) denotes the number of lines not able to be visually verified assigned to Contract 22-B-8
- (4) denotes the number of remaining service lines to be replaced under Contract 22-B-8



4) Past Due Balances

A summary table of *Past Due Balances* and the associated trends are provided below and on the next page. See *attachment A Past Due Balance accounts greater than \$40,000*. This summary only includes data through March 31, 2025.

*Excludes Accounts that have <u>no outstanding balance</u> past 30-60 days					
Retail System - Past Due Balance (does NOT include EP & GF)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 5,083,333	45%	5,001	76%	\$ 1,016.46
Small Commercial-< 2'	\$ 2,364,308	21%	1,067	16%	\$ 2,215.85
Fireline	\$ 1,835,265	16%	201	3%	\$ 9,130.67
Commercial-up to 6" mtr	\$ 916,814	8%	216	3%	\$ 4,244.51
Industrial- 6" & above	\$ 1,045,616	9%	52	1%	\$ 20,108.00
Municipal	\$ 79,944	0.7%	33	1%	\$ 2,422.55
Total	11,325,280.00	100%	6,570	100%	\$ 1,723.79
Payment Arrangements (does NOT include EP & GF)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 147,210	64%	163	80%	\$ 903.13
Small Commercial-< 2'	\$ 58,094	25%	32	16%	\$ 1,815.44
Fireline	\$ 20,491	9%	7	3%	\$ 2,927.27
Commercial-up to 6" mtr	\$ 3,053	1%	1	0%	\$ 3,052.98
Industrial- 6" & above	\$ 2,592	1%	1	0%	\$ 2,592.07
Municipal	\$ -	0%	0	0%	-
Total	231,440.35	100%	204	100%	\$ 1,134.51
Net Past Due Balance (does NOT include EP & GF or payment plans)					
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Account Type	\$	% \$	# Accounts	% Accounts	\$/Account
Residential	\$ 4,936,123	45%	4,838	76%	\$ 1,020.28
Small Commercial-< 2'	\$ 2,306,214	21%	1,035	16%	\$ 2,228.23
Fireline	\$ 1,814,774	16%	194	3%	\$ 9,354.51
Commercial-up to 6" mtr	\$ 913,761	8%	215	3%	\$ 4,250.05
Industrial- 6" & above	\$ 1,043,024	9%	51	1%	\$ 20,451.45
Municipal	\$ -	0%	-	0%	-
Total	\$ 11,013,896	100%	6,333	100%	\$ 1,739.13



5) External Communications

- Annual meetings are held with the fire departments to work through hydrant issues and other infrastructure coordination/upgrades. These are currently being scheduled for 2025.
- Quarterly status meetings are currently being scheduled with the Mayors and/or key staff from the following retail systems. The meeting agenda covers the lead service line replacement program status, unauthorized hydrant access/misuse, LIHWAP and shutoffs. The meeting formats are adjusted accordingly.
 - a. Clifton
 - b. Passaic
 - c. Paterson
 - d. North Arlington
 - e. Prospect Park
 - f. Lodi

Attachment A – Top Past Due Accounts greater than \$40,000

Bold Accounts indicate Past Due Balances greater than \$40,000.

Not bolded line items include other accounts associated with the Past Due Balance account.

	Customer #	Account #	Account Status	Customer Name	Service Address	Town	Account Type	Collection Status	A/R Balance
1	0201763	159162	Active	EAST NEWARK CENTER, LLC	255 GRANT AVENUE	EAST NEWARK	Industrial- 6" & above	Shut-Off List	\$684,015.19
2	0122967	069168	Active	MODA FURNITURE	125 SOUTH STREET	PASSAIC	Small Commercial- < 2'	Disconnected	\$127,998.65
2a	125839	69140	Active	CONTEMPO REALTY, LLC	125 SOUTH STREET	PASSAIC	Final Notice (Notice 3)	Delinquent Letter (Notice 1)	
3	0011555	097214	Active	GALAXIE CHEM CORP	6-34 PIERCY STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$113,276.00
4	0011555	097236	Finalled	GALAXIE CHEM CORP	28 PIERCY STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$60,981.16
5	0273800	032470	Active	PB NUTCLIFF, LLC	811 ROUTE 3 EAST #2	CLIFTON	Industrial- 6" & above	Disconnected	\$106,260.41
6	0271903	118920	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Commercial-up to 6" mtr	Shut-Off List	\$104,894.19
6a	271903	118922	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$3,159.78
6b	271903	118924	Active	AMERICAN FABRIC PROCESSORS	555 E 31ST STREET	PATERSON	Fireline	Delinquent Letter (Notice 1)	\$2,132.83
7	0122427	104492	Finalled	FABRICOLOR MFG. CORP	24 VAN HOUTEN STREET	PATERSON	Industrial- 6" & above	Collections Okay	\$98,271.57
8	0124761	101890	Active	PATERSON COMM. DEVELOPMENT	2 MARKET STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$92,279.94
9	0124657	105482	Active	CENTER CONTRACTING, CORP.	59-61 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$84,952.46
10	0290436	174352	Active	325-333 GRAND ST PROPERTIES LL	325 GRAND STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$77,032.02
10a	267048	83350	Active	GRANDY LAUNDRYMNAT	323 GRAND STREET B	PATERSON	Small Commercial-< 2'	Disconnected	\$4,087.88
10b	149861	83348	Active	LUZ ALI	323 GRAND STREET A	PATERSON	Small Commercial-< 2'	Collections Okay	-\$2,801.24
11	0125363	125152	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PARK	Fireline	Final Notice (Notice 3)	\$68,747.50
11a	13297	125150	Active	GEORGE DIMITRIJEVIC	345 N 6TH STREET	PROSPECT PAR	Residential	Disconnected	\$11,557.75
12	0233821	105492	Active	PUTNAM DEVLOPMENT, CORP.	71 WARREN STREET	PATERSON	Fireline	Final Notice (Notice 3)	\$58,454.21
13	0121985	097234	Active	SHERMAN SCOTT	28 PIERCY STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$53,950.09
14	0037097	091970	Active	MOHAMMAD ODATALLA	165 MARKET STREET	PATERSON	Small Commercial- < 2'	Disconnected	\$52,575.93
14a	0227611	091968	Active	ANSM, INC.	165 MARKET STREET	PATERSON	Small Commercial-< 2'	Disconnected	\$22,654.33
15	0052917	101888	Active	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial- < 2'	Shut-Off List	\$47,082.37
15a	52917	182732	Finalled	GREAT FALLS DEV. CORP.	2 MARKET STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$0.00
16	0284525	106224	Finalled	2 WOOD ST. LLC.	2 WOOD STREET	PATERSON	Commercial-up to 6" mtr	Collections Okay	\$41,381.74
16a	0295585	088316	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$0.00
16b	0295585	121808	Active	VOLTA INNOVATIVE SOLUTIONS, LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$414.44
16c	0289326	121806	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Small Commercial-< 2'	Collections Okay	\$255.96
16d	0289326	088318	Active	3720 OWNER LLC	2 WOOD STREET	PATERSON	Fireline	Collections Okay	\$609.74